



# Deutsche Bank Global Financial Services Conference

Jean Pierre Mustier, CEO of UniCredit Group

New York, May 30<sup>th</sup>, 2017



# Disclaimer

*This Presentation may contain written and oral “forward-looking statements”, which includes all statements that do not relate solely to historical or current facts and which are therefore inherently uncertain. All forward-looking statements rely on a number of assumptions, expectations, projections and provisional data concerning future events and are subject to a number of uncertainties and other factors, many of which are outside the control of UniCredit S.p.A. (the “Company”). There are a variety of factors that may cause actual results and performance to be materially different from the explicit or implicit contents of any forward-looking statements and thus, such forward-looking statements are not a reliable indicator of future performance. The Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as may be required by applicable law. The information and opinions contained in this Presentation are provided as at the date hereof and are subject to change without notice. Neither this Presentation nor any part of it nor the fact of its distribution may form the basis of, or be relied on or in connection with, any contract or investment decision.*

*The information, statements and opinions contained in this Presentation are for information purposes only and do not constitute a public offer under any applicable legislation or an offer to sell or solicitation of an offer to purchase or subscribe for securities or financial instruments or any advice or recommendation with respect to such securities or other financial instruments. None of the securities referred to herein have been, or will be, registered under the U.S. Securities Act of 1933, as amended, or the securities laws of any state or other jurisdiction of the United States or in Australia, Canada or Japan or any other jurisdiction where such an offer or solicitation would be unlawful (the “Other Countries”), and there will be no public offer of any such securities in the United States. This Presentation does not constitute or form a part of any offer or solicitation to purchase or subscribe for securities in the United States or the Other Countries.*

*Pursuant the consolidated law on financial intermediation of 24 February 1998 (article 154-bis, paragraph 2) Francesco Giordano, in his capacity as manager responsible for the preparation of the Company’s financial reports declares that the accounting information contained in this Presentation reflects the UniCredit Group’s documented results, financial accounts and accounting records.*

*This Presentation has been prepared on a voluntary basis since the financial disclosure additional to the half-year and annual ones is no longer compulsory pursuant to law 25/2016 in application of Directive 2013/50/EU, in order to grant continuity with the previous quarterly presentations. The UniCredit Group is therefore not bound to prepare similar presentations in the future, unless where provided by law.*

*Neither the Company nor any member of the UniCredit Group nor any of its or their respective representatives, directors or employees accept any liability whatsoever in connection with this Presentation or any of its contents or in relation to any loss arising from its use or from any reliance placed upon it.*



- 1 Executive summary
- 2 Transform 2019 update
- 3 Group quarterly highlights
- 4 Asset quality
- 5 Capital



# Net profit 907m in 1Q17, up by 40.6% Y/Y thanks to resilient recurring revenues and cost excellence

1

2

3

4

5

Executive Summary

Resilient recurring revenues thanks to strong business focus: net interest at 2,564m, in line with projections, and fees at 1,481m (+4.5% Y/Y)

Operating costs reduced by 3% Y/Y thanks to Transform 2019 actions

LLP down by 11.8% Y/Y at 670m with cost of risk at 60bp (-11.5% Y/Y)

Focus on Non Core de-risking, with NPE further down by 1.8% Q/Q, confirming positive AQ trends

Net profit at 907m, up by 40.6% Y/Y adjusted, with gross operating profit +14.6% Y/Y and net operating profit +36.1% Y/Y

Solid CET1 ratio at 11.45% fully loaded after successful 13bn right issues, above 12% considering Pioneer & Pekao disposals and RWA dynamics expected in 2017

Transform 2019 execution on track, delivering tangible results



# Key financial figures – RoTE at 7% at Capital Markets Day perimeter in 1Q17 (9.4% stated)

1 2 3 4 5

Executive Summary

## Key Figures

	Group				
	1Q16 adj.	4Q16 adj. <sup>(1)</sup>	1Q17	Delta % Q/Q	Delta % Y/Y
Total revenues	4,674	4,327	4,833	+11.7%	+3.4%
Operating expenses	-2,976	-2,930	-2,886	-1.5%	-3.0%
Loan loss provisions	-760	-1,486	-670	-54.9%	-11.8%
Net profit	645	-352	907	n.m.	+40.6%
Fully loaded CET1 ratio <sup>(2)</sup>	10.45%	11.15%	11.45%	+0.3pp	+1.0pp
RWA transitional <sup>(2)</sup> , bn	394.4	390.6	385.3	-1.4%	-2.3%
Loans, excl. repos	421,077	417,868	419,267	+0.3%	-0.4%
Gross NPE	77,064	56,342	55,300	-1.8%	-28.2%
RoTE <sup>(3)</sup>	6.1%	n.m.	9.4%	n.m.	+3.4pp
Cost income	63.7%	67.7%	59.7%	-8.0pp	-3.9pp
Cost of risk (bp)	67	132	60	-72bp	-8bp

(1) 4Q16 adj. for non recurring items of Transform 2019. Stated figures: Revenues: 4.2bn, Costs 3.6bn, LLP 9.6bn, Net loss -13.6bn. 1Q16 adj. for restructuring charges. C/I 4Q16 also adj. for temporary effect of IFRS5 at 64.5%. (2) 1Q16 CET1 ratio FL PF as published in 2Q16 results. CET1 and RWA 4Q16 PF for cap. increase. CET1 above 12% considering disposals of Pioneer & Pekao (c.1.5p.p.) and RWA dynamics expected in 2017. (3) 1Q17 figures include contribution to net profit from Pioneer & Pekao and exclude the full benefit of capital increase (given avg calculation) and M&A deal on tangible equity. RoTE at 7% at CMD perimeter.



---

① Executive summary

② Transform 2019 update

③ Group quarterly highlights

④ Asset quality

⑤ Capital



# Progress Transform 2019

1 2 3 4 5

Transform 2019 update

## STRENGTHEN AND OPTIMIZE CAPITAL

13bn rights issue

- Solid CET1 ratio at 11.45% fully loaded after successful 13bn capital increase, above 12% considering Pioneer & Pekao disposals and RWA dynamics expected in 2017

## IMPROVE ASSET QUALITY

Balance sheet de-risking

- Reduced gross NPE to 55.3bn, with coverage ratio increased to 56.3%<sup>(1)</sup> in 1Q17
- Improved expect loss on performing stock, from 0.43% to 0.39% in 1Q17
- Operational plan on NPE finalized and consistent with both Transform 2019 and ECB guidelines
- Disposals of 0.3bn NPE portfolios in 1Q17 at Group level (additional 0.4bn in 2Q17, already classified held for sale in 1Q17)<sup>(2)</sup>

## TRANSFORM OPERATING MODEL

FTE reduction

Branch reduction

- Reduced ~1,900 FTEs in 1Q17: decrease of ~4,500 since December 2015 (32% of target)
- Reduction of FTEs in support functions and operations by 7%, vs. target of 19% in 2019
- Branch closures in Western Europe on track with 36% of closures achieved out of target of 944

(1) Gross NPE at 24.4bn in the Group excl. Non Core in 1Q17 with a coverage ratio of 55.2%. Gross NPE at 30.9bn in the Non Core in 1Q17 with a coverage ratio of 57.2%.

(2) 1Q17 disposals of NPE at 0.2bn in the Group excl. Non Core (additional 0.4bn in 2Q17, already classified held for sale in 1Q17 ) and 0.1bn in the Non Core. Additional 0.5bn disposals of Non Core NPE already signed in 2Q17.



# Progress Transform 2019

1 2 3 4 5

Transform 2019 update

## MAXIMIZE COMMERCIAL BANK VALUE

**Simplification of Italy  
network**

**Strategic partnership**

**Multichannel offer/  
customer experience**

**Capital markets**

- Simplification of commercial network fully implemented, supported by 500 transformation agents
- Enabled a network of 600 merchants to accept payments from Chinese visitors with Alipay, further potential up to 120,000 merchants
- Extended UniCredit funds offer with Amundi products
- Strong focus on multichannel approach to clients across the Group, with positive results on:
  - Number of remote sales, increased in Italy by c.60% Y/Y
  - Number of online and mobile users, increased in CEE to 37.5% and 23.7% respectively
- Rank #1 in EMEA Bonds in Euro by number of transactions<sup>(1)</sup>
- Rank #1 in “Syndicated Loans in Italy, Germany and Austria”<sup>(1)</sup>
- Best trade finance house for Cash Management by Euromoney

## ADOPT LEAN BUT STEERING CENTER

**Holding organization**

**Group CC streamlining**

- New holding organization structure set up<sup>(2)</sup>
- Tangible results in 1Q17, with FTEs down by 5.6% Y/Y and costs down by 10.6% Y/Y

8 <sup>(1)</sup> Source: Dealogic Analytics, as of 3 April 2017. Period: 1 January – 31 March 2017. <sup>(2)</sup> Group Risk Management, Planning, Finance & Administration, Human Capital, Group Identity & Communication, Legal, Compliance, Group Institutional & Regulatory Affairs, Strategy and M&A.

Note: Full details of KPI in annex...





- 
- ① Executive summary
  - ② Transform 2019 update
  - ③ Group quarterly highlights
  - ④ Asset quality
  - ⑤ Capital

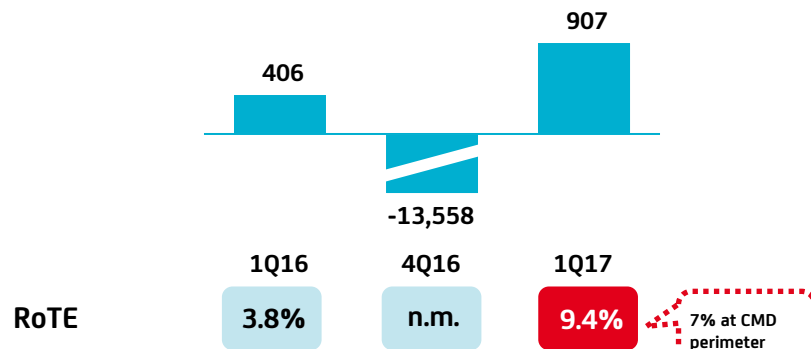


# Group – 1Q17 net profit at 907m, with CIB, CEE and CBK Italy top contributors

1 2 3 4 5

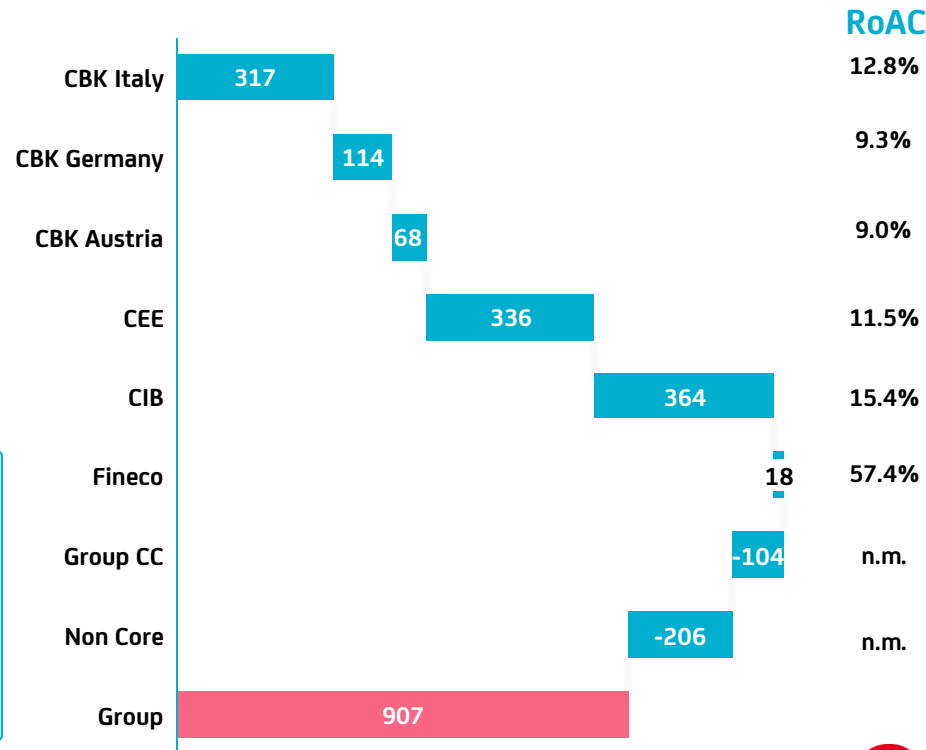
Group quarterly highlights

## Stated net profit, m



- Net profit progressed Y/Y, underpinned by strong fee generation, some large client driven transactions in markets and lower LLP
- ROTE at 7% in 1Q17 at Capital Markets Day (CMD) perimeter, benefitting from seasonally positive performance in 1Q17

## Net profit divisional breakdown, m

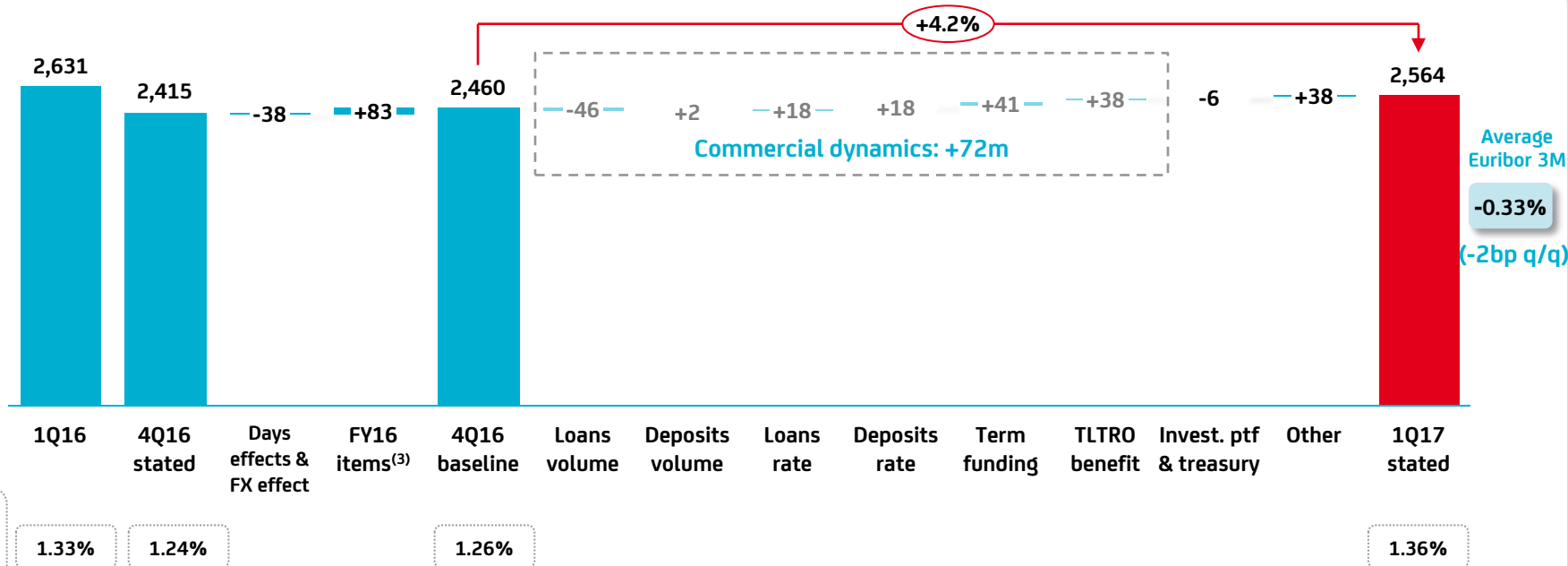


# Group – Net interest increased in 1Q17 with pricing pressure stabilizing. Positive commercial dynamics, confirming 10.2bn guidance for net interest in full year 2017

1 2 3 4 5

Group quarterly highlights

## Net interest<sup>(1)</sup> bridge q/q, m



(1) Contribution from macro hedging strategy on non naturally hedged sight deposits in 1Q17 at 380m, -9m Q/Q and -3m Y/Y.

(2) Net interest margin calculated as interest income on earning assets minus interest expenses on earning liabilities.

11 (3) Net interest in 4Q16 affected by charges previously booked as non operating items for c.100m related to FY16 entirely booked in 4Q16.

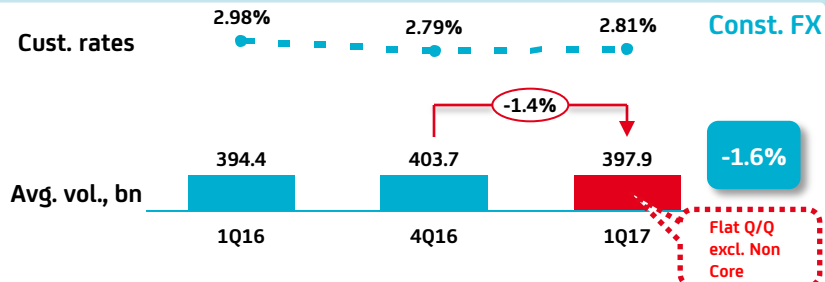


# Group – Customer rates holding up well in the quarter with resilient loan volumes and spreads stabilizing across divisions

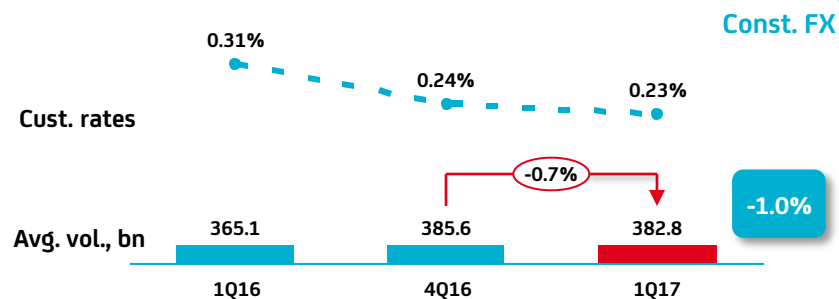
1 2 3 4 5

Group quarterly highlights

## Avg commercial loans and rates



## Avg commercial deposits and rates



## Customer spreads<sup>(1)</sup> 1Q17

		q/q	y/y
CBK Italy	2.91%	-3bp	-28bp
CBK Germany	2.38%	+0bp	-17bp
CBK Austria	1.42%	+2bp	+5bp
CEE	3.60%	+2bp	-3bp
CIB	2.27%	+8bp	+7bp
Group	2.58%	+3bp	-9bp

<sup>12</sup> Note: average commercial volumes are managerial figures that exclude debt securities booked in loans and are calculated as daily averages. Loans net of provisions.

<sup>(1)</sup> Customer spreads defined the difference between Rate on customer loans and Rate on customer deposits.

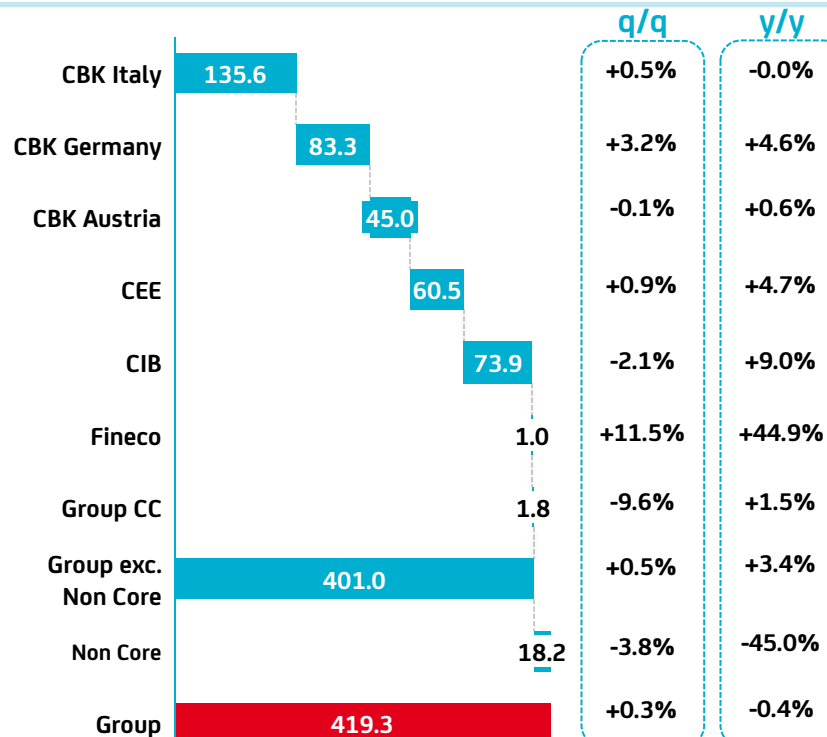


# Group – End-of-period customer loans and deposits breakdown by division

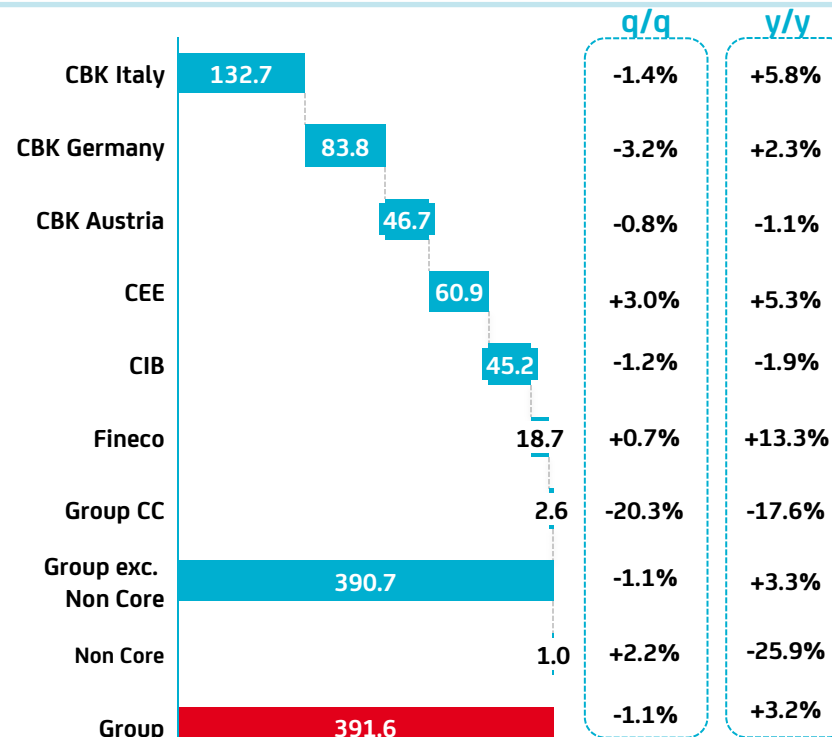
1 2 3 4 5

Group quarterly highlights

## Customer loans (end of period), bn



## Customer deposits (end of period), bn

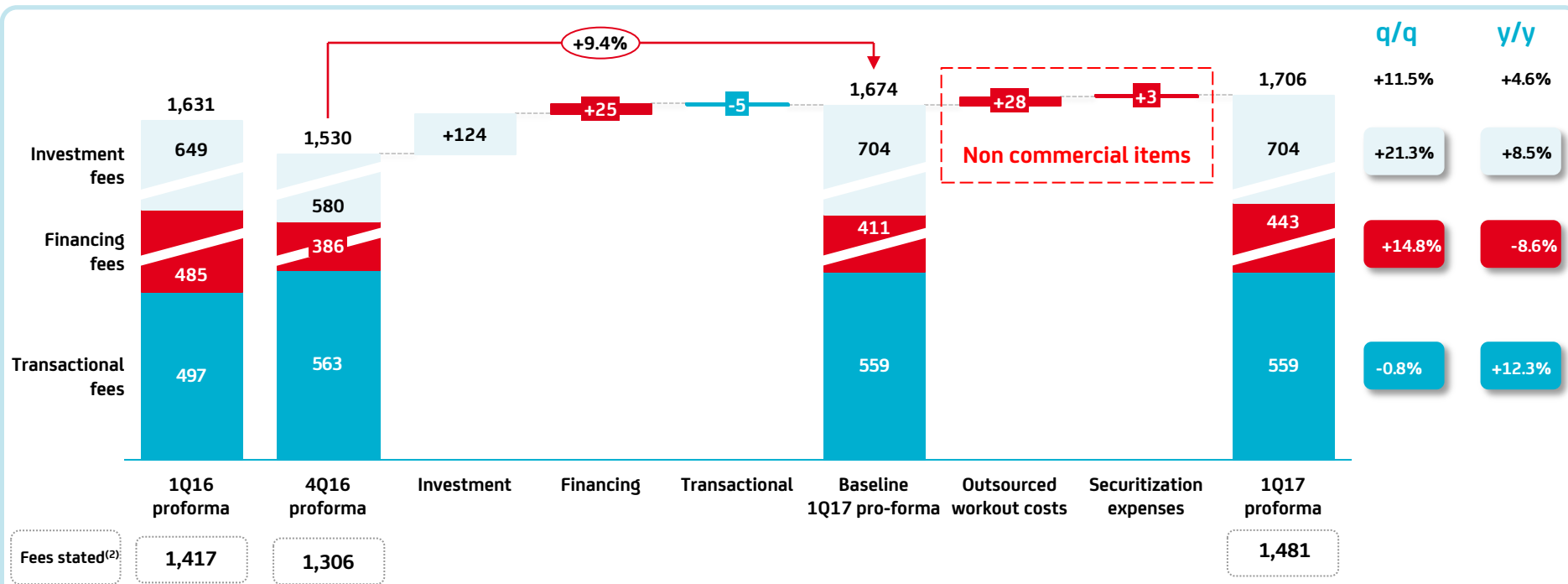


# Group – Fees improved by 9.4% Q/Q supported by investment services and financing fees, benefitting from seasonality

1 2 3 4 5

Group quarterly highlights

## Fees bridge in 1Q17, m – proforma<sup>(1)</sup> figures



(1) Pro-forma data excluding the temporary effect of Pioneer & Pekao classified under IFRS5.

14 (2) Actual data, temporarily affected by the classification of Pioneer & Pekao under IFRS5.



# Group – AUM increased Y/Y and Q/Q thanks to improved commercial dynamics

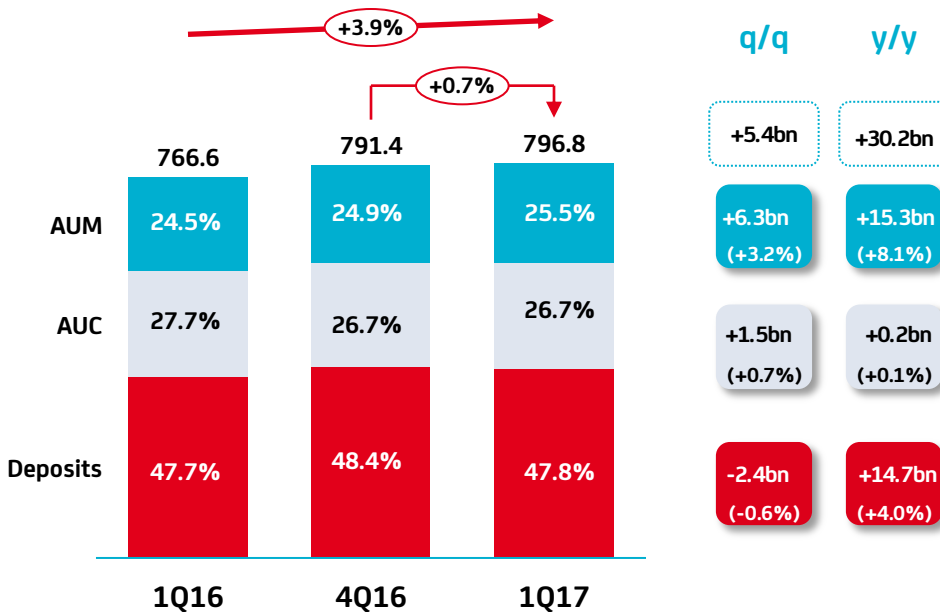
1 2 3 4 5

Group quarterly highlights

## Main drivers

- TFAs at almost 797bn in 1Q17, up by over 30bn Y/Y thanks to higher AuM and deposits:
  - i. CBK Italy up by 3.7bn Y/Y to 335bn with higher net sales of AUM
  - ii. CBK Germany up by 11.7bn Y/Y to 165bn mainly thanks to AuC and deposits
  - iii. CBK Austria up by 1.5bn Y/Y to 89bn thanks to focus on Private banking
  - iv. Fineco up by 7.2bn Y/Y to 62bn mainly thanks to AuM

## GROUP TFAs<sup>(1)</sup> 1Q17, bn



(1) Commercial Total Financial Assets.



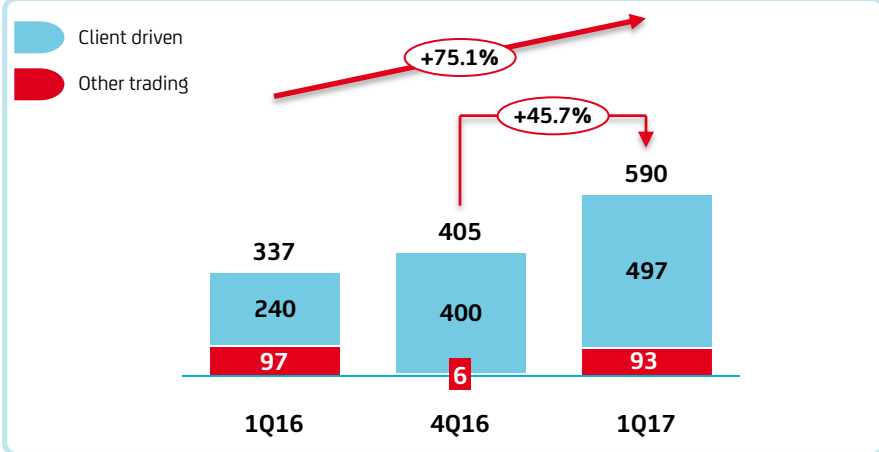
# Group – Trading income benefitting from large client driven transactions.

## Dividends increased thanks to a strong seasonal performance of Turkey

1 2 3 4 5

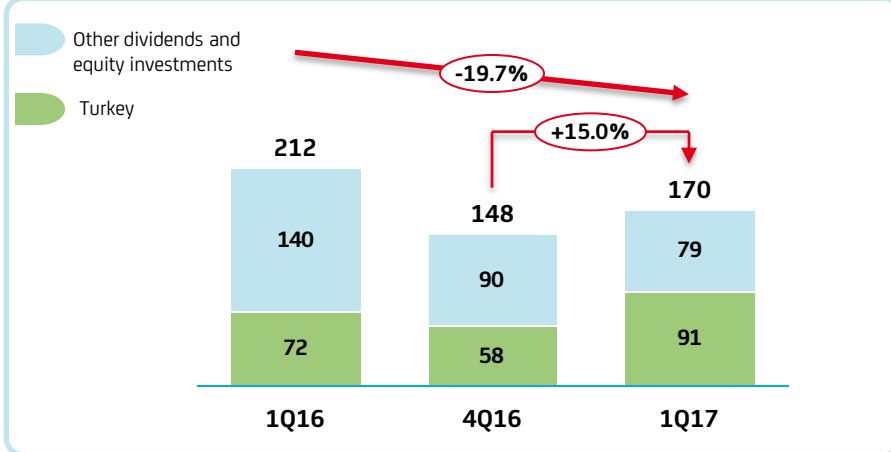
Group quarterly highlights

### Trading income<sup>(1)</sup>, m



- Trading income benefitted from some large client driven transactions in CIB and realized gains

### Dividends<sup>(2)</sup>, m



- Turkey's contribution increased by over 50% Y/Y at constant FX, mainly thanks to net interest (loan volumes up Y/Y and lower cost of funding) and fees
- Other dividends stable Y/Y net of positive non recurring items in 1Q16

Note: balance of other operating income/expenses equal to +28m in 1Q17 (+79m Q/Q).

16 (1) Client driven trading includes value adjustments (excluding OCS) equal to -58m in 1Q17, 116m in 4Q16 and -29m in 1Q16. Other trading includes OCS adjustments equal to -25m in 1Q17, -21m in 4Q16 and +11m in 1Q16.

(2) Figures include dividends and equity investments. Turkey contribution based on a divisional view. Balance of other operating income/expenses equal to 28m in 1Q17, -51m in 4Q16 and 77m in 1Q16.



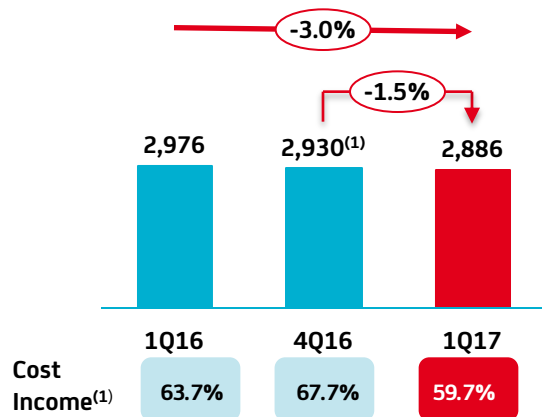


# Group – Positive trend in cost reduction in line with Transform 2019 actions

1 2 3 4 5

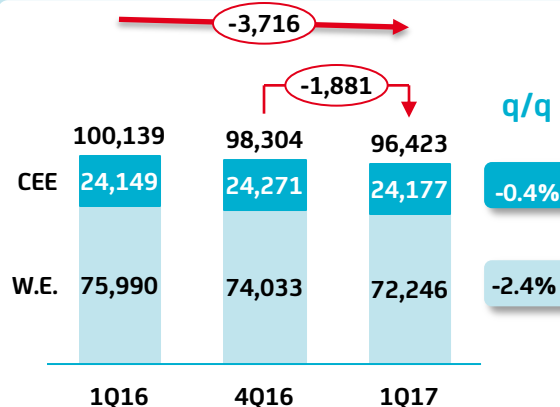
Group quarterly highlights

## Costs, m



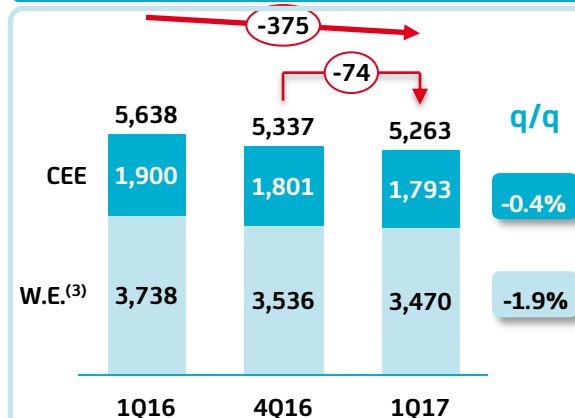
- Confirmed downward trend of costs, thanks to ongoing transformation

## FTEs<sup>(2)</sup>



- FTEs reduced by almost 1,900 in 1Q17, c.4,500 since December 2015 (32% of target of 14,000)

## Branches



- Branch closures in Western Europe on track with c.340 fewer branches since December 2015 (36% of target of 944)

(1) Net of 4Q16 non recurring items related to Transform 2019. C/I adjusted for non recurring items and for the temporary effect of IFRS5 at 60.8% in 1Q16, 64.5% in 4Q16 and 57.0% in 1Q17

(2) Excluding FTEs related to industrial legal entities fully consolidated (402 in 1Q17).

(3) Branches figures consistent with CMD perimeter.



# Group – Lower loan loss provisions in 1Q17, confirming positive asset quality trends

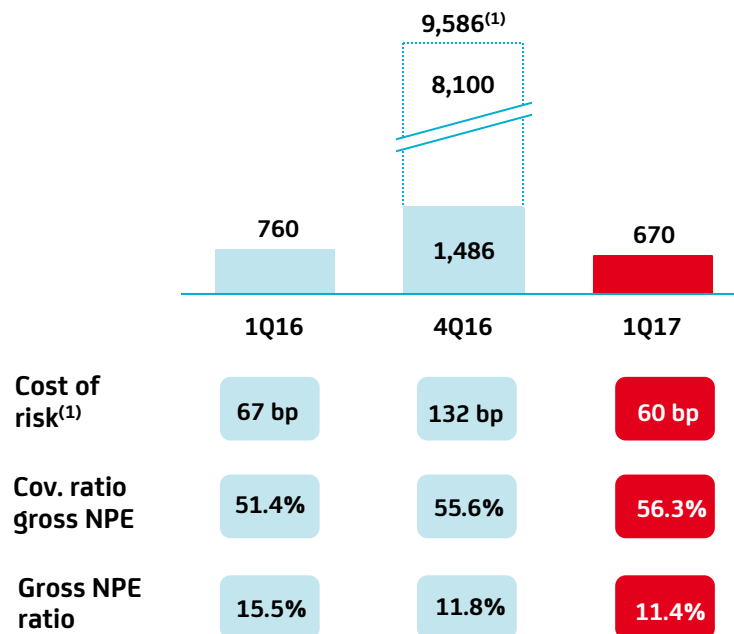
1 2 3 4 5

Group quarterly highlights

## Main drivers

- LLP at 670m in 1Q17 (-11.8% Y/Y), confirming guidance of 65bp for cost of risk in 2017
- Strengthened coverage ratio at 56.3% and gross NPE ratio down by 41bp
- LLP in CEE higher Y/Y following a prudent approach on some large files
- LLP in CBK Italy materially down Q/Q, higher Y/Y reflecting the Group's conservative approach to NPE
- CBK Germany and Austria continued to prove solid asset quality, with CoR at 10bp in Germany and write-backs in Austria
- CIB confirmed a good asset quality, with a low cost of risk of 27bp
- Non Core LLP substantially down at 201m in 1Q17

## Loan loss provisions, m



(1) 4Q16 adjusted for 8.1bn one off LLP, CoR 4Q16 stated equal to 855bp.



- 
- ① Executive summary
  - ② Transform 2019 update
  - ③ Group quarterly highlights
  - ④ Asset quality
  - ⑤ Capital

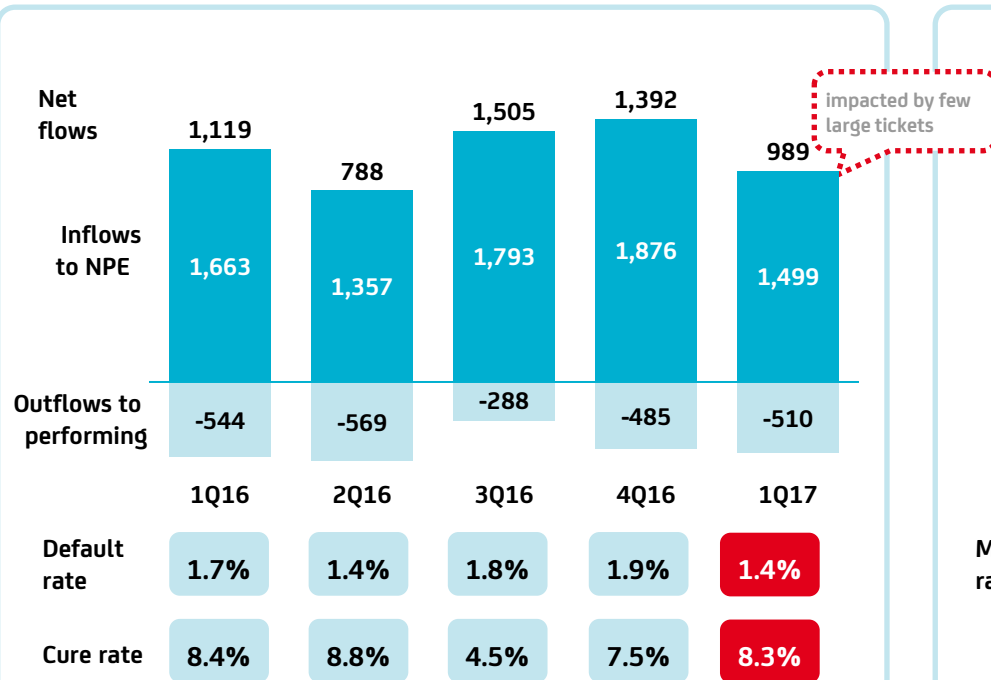


# Group excl. Non Core – Improvement of inflows to NPE and migration from UTP to Bad Loans both Q/Q and Y/Y

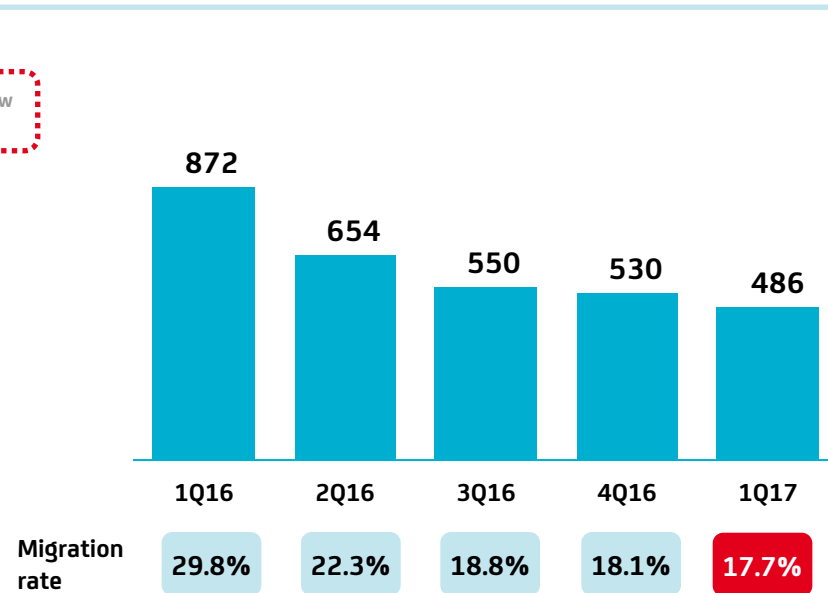
1 2 3 4 5

Asset quality

## Group excl. Non Core – net flows to NPE, m



## Group excl. Non Core – Unlikely-to-pay to Bad, m

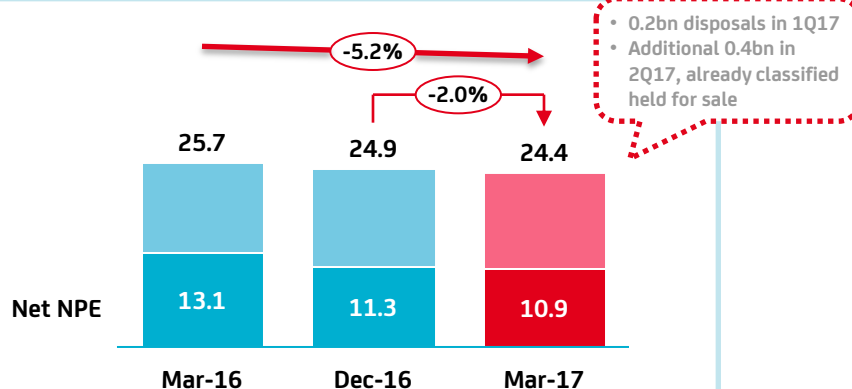


# Group excl. Non Core – Asset quality further improved in the quarter with lower NPE, improved NPE ratios and strengthened coverage ratios

1 2 3 4 5

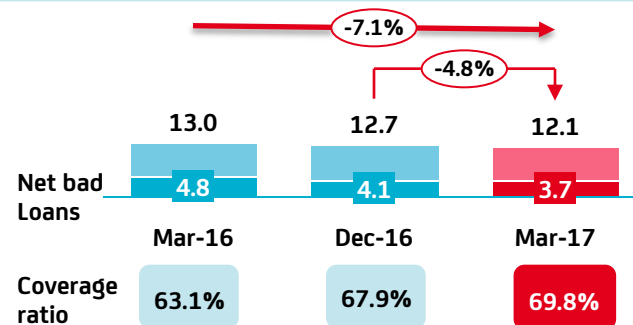
Asset quality

## Non performing exposures, bn



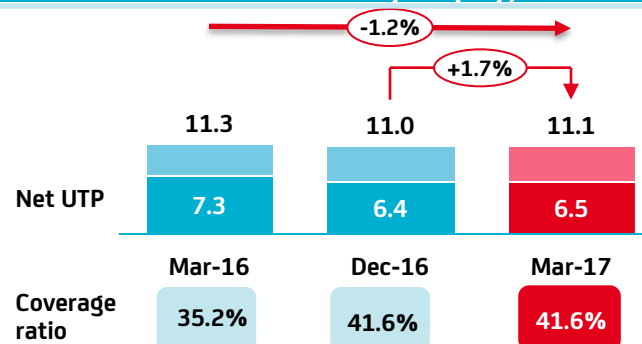
Gross NPE ratio	5.9%	5.6%	5.4%
Net NPE ratio	3.1%	2.6%	2.5%
Coverage ratio	49.1%	54.7%	55.2%

## o.w. Gross bad loans, bn



Coverage ratio

## o.w. Gross unlikely to pay, bn



Coverage ratio



# Non Core – run down progressing mainly thanks to maturities, recoveries and write-offs

1 2 3 4 5

Asset quality

## Actions of Non Core run down

**FINO**

Disposal of majority stake on track

**Repayments**

0.1bn in 1Q17

**Disposals**

0.1bn in 1Q17, additional 0.5bn disposals signed in 2Q17

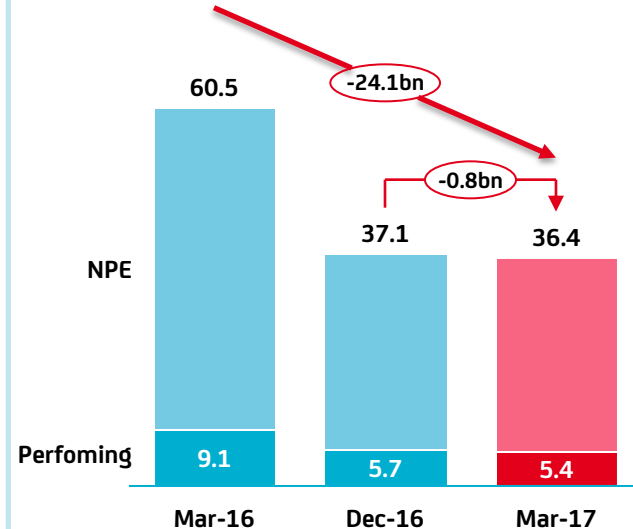
**Recoveries**

0.3bn in 1Q17 with cash recovery rate continuing to improve in SpA

**Write-offs**

0.2bn in 1Q17

## Gross loans, bn



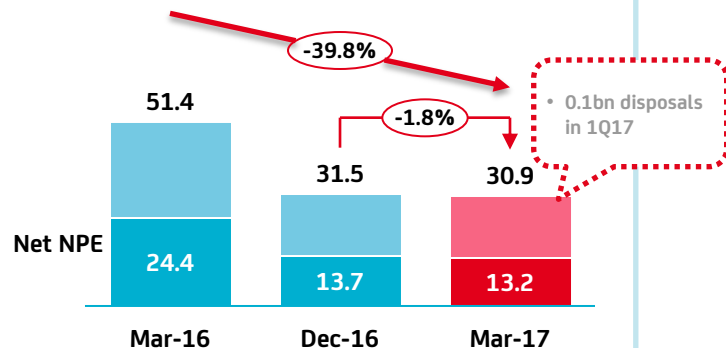
# Non Core – NPE continued to reduce Q/Q mainly thanks to improving flows.

## Coverage ratio up by 80bp Q/Q to 57.2%

1 2 3 4 5

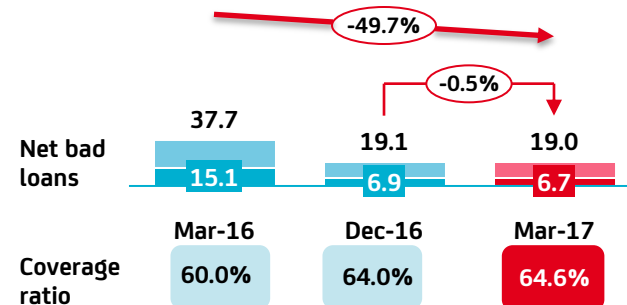
Asset quality

### Non performing exposures<sup>(1)</sup>, bn



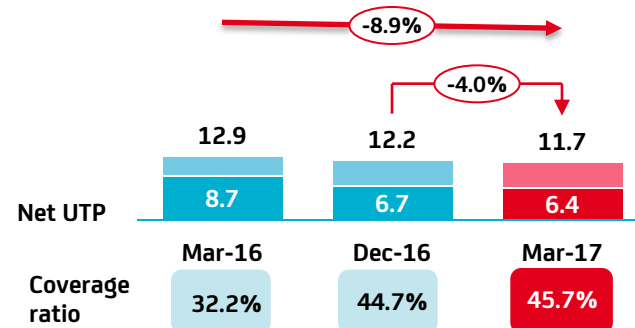
Gross NPE ratio	84.9%	84.8%	85.0%
Net NPE ratio	73.5%	71.7%	71.7%
Coverage ratio	52.5%	56.4%	57.2%

### o.w. Gross bad loans, bn



Coverage ratio

### o.w. Gross unlikely to pay, bn



Coverage ratio

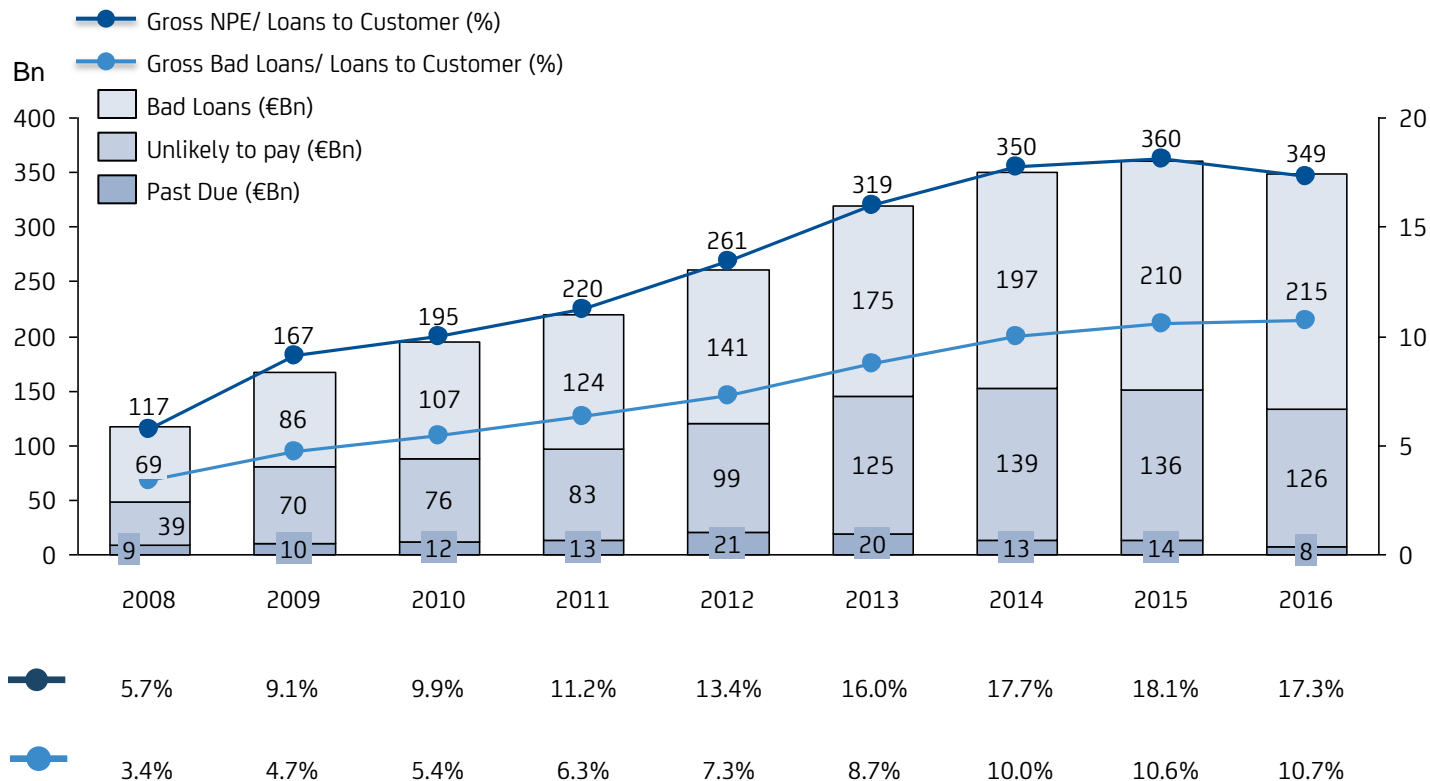
(1) Gross NPE including gross bad loans, gross unlikely-to-pay and gross Past due. Past due at 229m in 1Q17 (+26m Q/Q and -522m Y/Y).



# Italian NPE stock showing first signals of decrease after 2015 peak

1 2 3 4 5

Asset quality

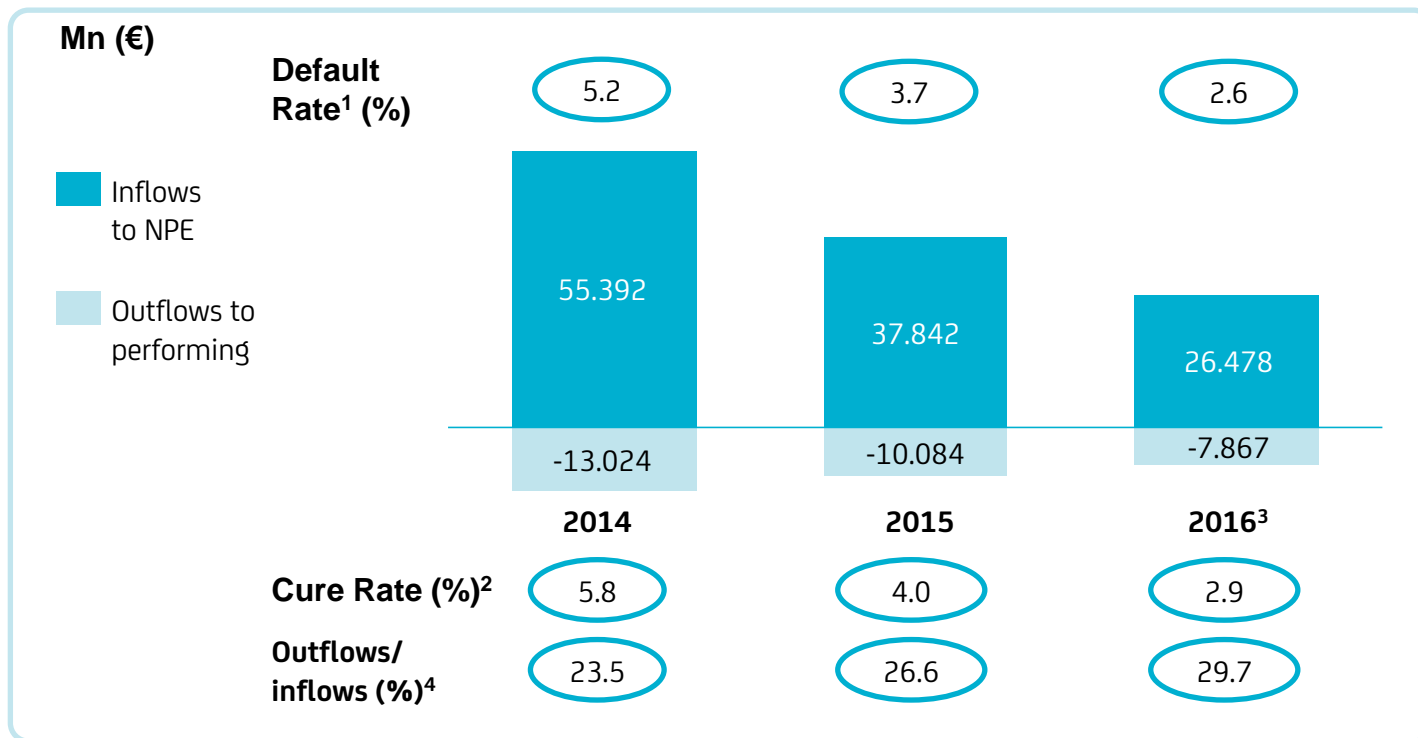




# NPE dynamics showed net improvement in the last three years

1 2 3 4 5

Asset quality



(1) Default rate calculated as proxy on outstanding stock and inflows to NPE: ratio of inflows to NPE in year t vs outstanding performing stock at the end of year t-1; (2) Cure rate calculated as ratio of outflows to performing vs NPE stock at t-1; (3) Excluding BNL due to lack of financial statement; (4) calculated as ratio of outflows to performing vs inflows to NPE

25 Source: Bain elaboration on consolidated financial statements, Notes, tables A.1.2 (stock performing) e A.1.7 (inflows e outflows), banks included in the panel: UCI, ISP, UBI, MPS, Banco Popolare, BPM, BPER, Gruppo Cariparma, BNL, Credem, Pop Vicenza, Veneto Banca, Carige, Creval, Sondrio



- 
- ① Executive summary
  - ② Transform 2019 update
  - ③ Group quarterly highlights
  - ④ Asset quality
  - ⑤ Capital

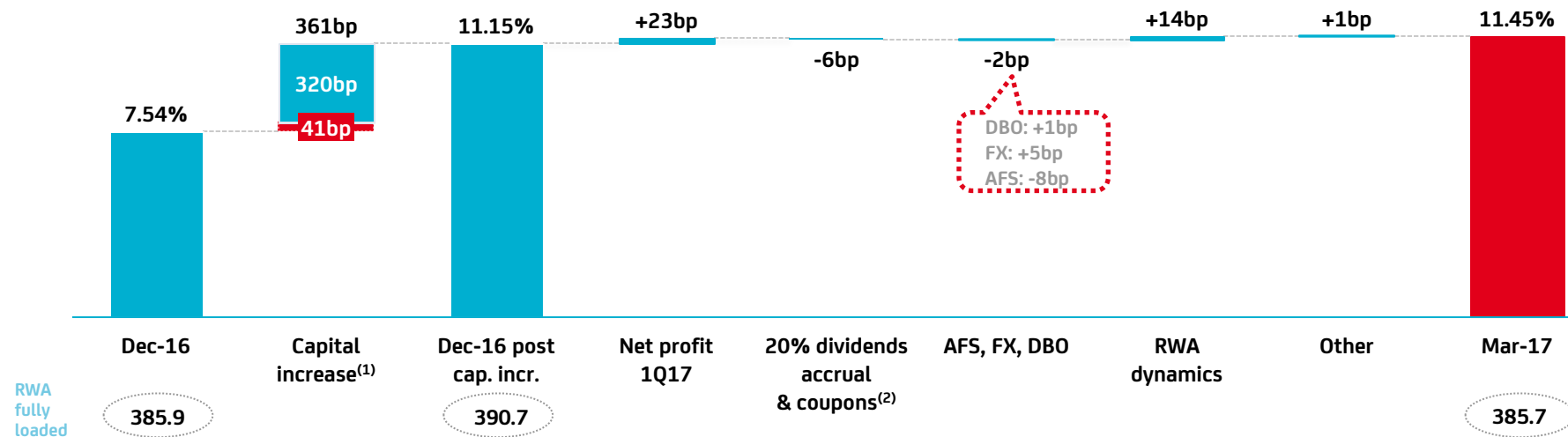


# Group – Solid CET1 ratio FL at 11.45% after successful 13bn capital increase, above 12% considering Pioneer & Pekao disposals and RWA dynamics expected in 2017

1 2 3 4 5

Capital

## Fully loaded Common Equity Tier 1 ratio



- CET 1 ratio up by 361bp thanks to the successful completion of 13bn capital increase concluded in March
- Positive contribution of earning generation and RWA dynamics
- Dividend accrual for full year 2017 will be based on payout ratio of 20% on normalized earnings (excluding disposals)

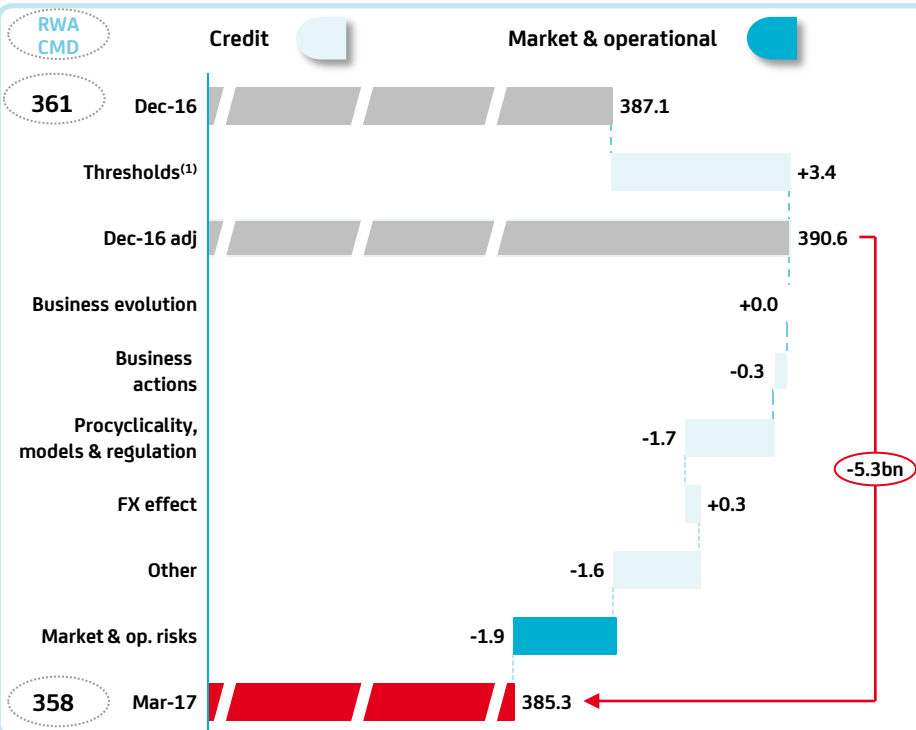


# Group – RWA down in the quarter mainly thanks to regulatory effects on credit risk and lower market risk

1 2 3 4 5

Capital

## Main drivers of RWA transitional



## Credit RWA +0.1bn q/q

- **Thresholds:** +3.4bn from the reversal of thresholds post cap hike<sup>(1)</sup>
- **Business evolution:** flat with loans decreasing in higher risk weight exposures e.g. Russia
- **Business actions:** -0.3bn thanks to guarantees
- **Procyclicality & models:** broadly stable in 1Q17, expected to increase by over 10bn RWA in 2017
- **Regulation:** -1.6bn thanks to equivalence of Turkish govies to EU
- **FX:** +0.3bn, mainly related to Russia and Poland offsetting Turkish lira depreciation

## Market RWA -2bn q/q

- **Market risk** -2bn Q/Q mainly thanks to regulatory changes

## Operational RWA almost flat q/q

- **Operational risk** stable Q/Q at 38.5bn, down by 2.2bn Y/Y

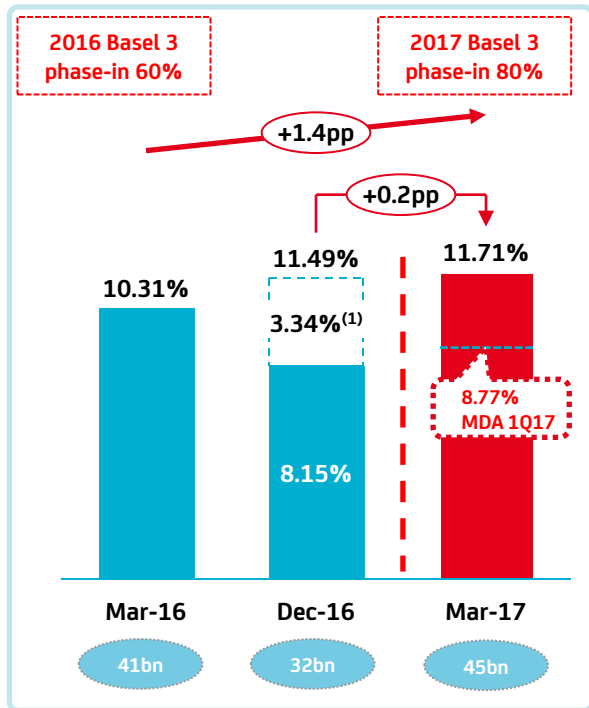


# Group – Transitional ratios well above MDA after successful 13bn capital increase, above 12% considering Pioneer & Pekao disposals and RWA dynamics expected in 2017

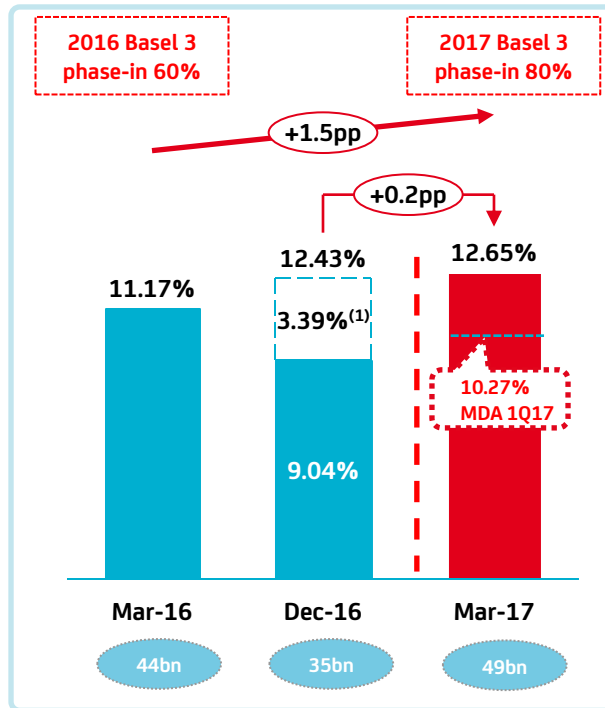
1 2 3 4 5

Capital

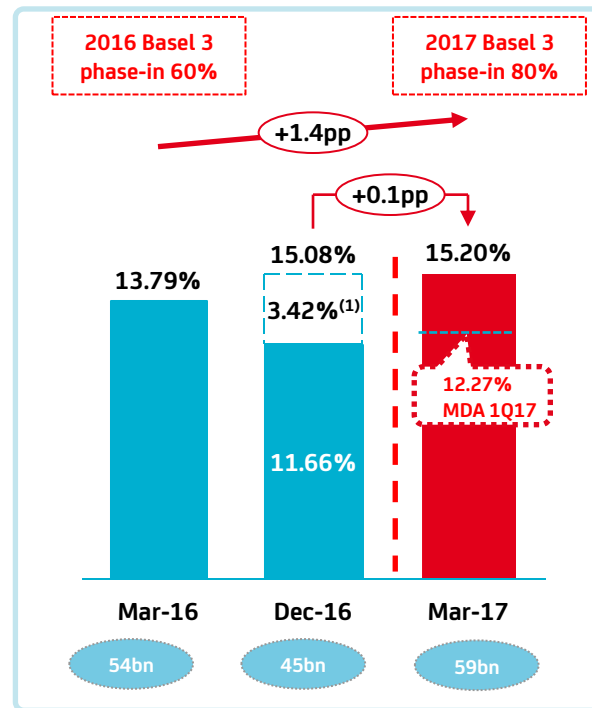
## CET1 transitional



## Tier 1 transitional



## Total capital transitional



NB Phase-in of net liability related to Defined Benefit Obligation at 40% in 2016 and 60% in 2017.

(1) Including the benefit of capital increase and of the reversal of thresholds related to financial participations and Deferred Tax Assets. Threshold effect on CET1 ratio transitional is lower due to phase-in benefit.



Resilient recurrent revenues thanks to strong business focus, with net interest stabilizing, strong trading profit and improved fees

Operating costs reduction confirmed thanks to Transform 2019 actions

Cost of risk at 60bp, confirming target for 2017 at 65bp

Non Core run down further continued with NPE down, confirming positive asset quality trends

Net profit at 907m, up by 40.6% Y/Y adjusted as a result of improved operating profitability

Solid CET1 ratio at 11.45% fully loaded after successful 13bn right issue, above 12% considering Pioneer & Pekao disposals and RWA dynamics expected in 2017

Transform 2019 target confirmed



# Glossary



## Glossary (1/5)

<b>Adj.</b>	Data adjusted for non recurring items related to Transform 2019 in 4Q16 and restructuring actions in 1Q16
<b>AFS</b>	Available for Sales
<b>AuC</b>	Asset under Custody
<b>AuM</b>	Asset under Management
<b>Bad Loans</b>	Exposures to borrowers in a state of insolvency or in an essentially similar situation, regardless of any loss forecasts made by the bank
<b>Branches</b>	Consistent with CMD perimeter
<b>CBK</b>	Commercial Banking
<b>CEE</b>	Central Eastern Europe includes: Czech Republic, Slovakia, Hungary, Slovenia, Croatia, Bosnia and Herz., Serbia, Russia, Romania, Bulgaria, Turkey (at equity), Baltics (Latvia, Lithuania, Estonia) only for Leasing
<b>CET1 Ratio</b>	Common Equity Tier 1 ratio fully loaded throughout the document unless otherwise stated
<b>CIB</b>	Corporate & Investment Banking





<b>CMD</b>	Capital Markets Day
<b>Cost/income</b>	Ratio between operating expenses and total revenues
<b>CoR</b>	Cost of Risk calculated as LLP of the period analyzed / Average loans volume in the period analyzed
<b>Customer spread</b>	Rate on customer loans – Rate on customer deposits
<b>DBO</b>	Defined Benefit Obligation
<b>DGS</b>	Contribution to Deposit Guarantee Scheme
<b>De-risking</b>	De-risking refers to the phenomenon of financial institutions terminating or restricting business relationships with clients or categories of clients to avoid, rather than manage, risk
<b>DTA</b>	Deferred Tax Asset
<b>EL</b>	Expected Loss
<b>EPS</b>	Earning per shares



<b>Forborne Loan</b>	Exposure to which forbearance measures have been applied, i.e. concessions towards a debtor who is facing or about to face financial difficulties
<b>FTE</b>	Full time Equivalent (net of industrial)
<b>Group Corporate Center (Group CC)</b>	Corresponding to the divisional database section: "Global Corporate Center" including Corporate Center, GBS and Elisions
<b>KPIs</b>	Key performance indicators
<b>LCR</b>	Liquidity Coverage Ratio (amount of liquidity available for a bank to meet its short term liquidity needs)
<b>Leverage ratio</b>	The leverage ratio is defined as Tier 1 capital divided by a non-risk-based measure (exposure) of an institution's on- and off-balance sheet items
<b>LLP</b>	Loan Loss Provisions
<b>Net Inflows</b>	Inflows (from gross performing loans to gross impaired loans) – outflows (collections and flows from gross impaired loans back to gross performing loans)
<b>Net Outflows</b>	Outflows (collections and flows from gross impaired loans back to gross performing loans) – inflows (from gross performing loans to gross impaired loans)



<b>Non Core</b>	In 2013 UniCredit ring-fenced the so-called "Non-Core" portfolio in Italy with a target to reduce clients exposure considered as not strategic; selected assets in Italy to be managed with a risk mitigation approach
<b>NPE</b>	Non-Performing Exposures shall be classified in the following risk classes: Bad Loans ("Sofferenze"), Unlikely to Pay ("Inadempienze Probabili") and Past Due ("Esposizioni scadute e/o sconfinanti deteriorate")
<b>Non HR costs</b>	Other administrative expenses net of expenses recovery and indirect costs, depreciation and amortization
<b>NSFR</b>	Net Stable funding ratio
<b>Past Due</b>	Problematic exposures that, at the reporting date, are more than 90 days past due on any material obligation
<b>Pro-forma</b>	Pro-forma data excluding the temporary effect of Pioneer & Pekao classified under IFRS5
<b>RoAC</b>	Return on Allocated Capital (Annualized net profit / Allocated Capital), Allocated Capital based on RWA equivalent figures calculated with a CET1 ratio target of 12.5% as for plan horizon, including deductions for shortfall and securitizations.
<b>RoTE</b>	Return on Tangible Equity (Annualized Net income / Average Tangible Equity)
<b>RWA</b>	Risk Weighted Assets



## Glossary (5/5)

<b>SFT</b>	Securities financing transaction
<b>SRF</b>	Contribution to Single Resolution Fund
<b>Tangible equity</b>	Tangible equity excluding AT1
<b>TFAs</b>	Total Financial Assets, commercial figures
<b>UTP</b>	Unlikely To Pay: the classification in this category is the result of the judgment of the bank about the unlikelihood, without recourse to actions such as realizing collaterals, that the obligor will pay in full (principal and / or interest) its credit obligations
<b>WE</b>	Western Europe includes: Italy, Germany and Austria

