



# Setting the benchmark for European banking

Record quarter and first half results; profitable growth and superior distribution trajectory continue

#### RECORD RESULTS

- Delivering record quarter and first half
- RoTE c.20%
  - RoTE @13%: c.23.5%
  - OCG: 6.7bn 1H24
  - Net Profit: +20%
     1H/1H to 5.2bn
- Strong delivery across all key levers, regions and product factories

#### BLUE CHIP BANK

- 14th consecutive quarter of quality growth
- Leading the sector across all KPIs
- Superior RoTE and OCG ensure best-inclass distributions without eroding capital

#### SAME STRATEGY, NEW FOCUS

- Same vision, strategy and guiding priorities
- Shifting focus to
  - boosting sustainable quality earnings growth
  - while maintaining risk, operational and capital efficiency

# QUALITY GROWTH, RESILIENT BASE

- Significant value still to unlock
- Growth trajectory from ongoing transformation and deployment of best-in-class excess capital
- Protected by robust lines of defense

# GUIDANCE FURTHER IMPROVED

- Improved 2024 guidance
- Confirmed interim and full-year distribution quidance
- Retaining further flexibility to secure 2025-26

Today ...

... Tomorrow



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# 14 consecutive quarters of profitable growth, record quarter and 1H

In million	2Q24	Y/Y	1H24	1H/1H	1H KEY HIGHLIGHTS ACROSS OUR LEVERS
Net Revenue	6,313	+6.0%	12,581	+6.7%	
o/w NII	3,565	+1.9%	7,143	+5.1%	NET QUALITY +6.7%
o/w LLPs	-15	+25.2%	-118	+7.7%	REVENUE GROWTH Net Revenue
o/w Fees	2,120	+10.0%	4,220	+6.6%	+8.6% excl. CAFR & (Gross Revenue +6.7%)
o/w Trading	470	+1.7%	1,028	+11.1%	securitization costs
Total Costs	-2,298	-1.7%	-4.604	-1.2%	36 3,,
GOP	4,031	+11.0%	8,096	+11.8%	COST OPERATIONAL EXCELLENCE Cost / Income –2.9p.p.
Net Profit	2,679	+15.9%	5,236	+19.7%	(Absolute costs <b>-1.2%</b> )
Cost / Income (%)	36.3%	-2.9p.p.	36.3%	-2.9p.p.	
RWA EoP (bn)	276.9	-6.1%	276.9	-6.1%	234
RoTE	19.8%	+2.6p.p.	19.7%	+2.7p.p.	CAPITAL CAPITA
<b>RoTE</b> based on 13% CET1r	23.6%	+2.3p.p.	23.3%	+2.5p.p.	(Net Revenue / RWA 9.0%)
DOOCTING OUD	CDC .	ACCDUE	D DDC	TDVDC	DUILT ON CADITAL ASSET QUALITY LIQUIDITY
BOOSTING OUR PER SHARE GROWTH	EPS +36% 1H/1H	<b>ACCRUE!</b> <b>+53%</b> 1H/1H <sup>1</sup>	29ט ע	<b>TBVPS</b> <b>+20%</b> 1H/1H <sup>2</sup>	BUILT ON <b>CAPITAL ASSET QUALITY LIQUIDITY STRONG 16.2% 5bps</b> CoR 1H24 >140% LCR <b>FOUNDATIONS</b> CET1r <b>2.6%</b> NPE ratio >125% NSFR <sup>3</sup>

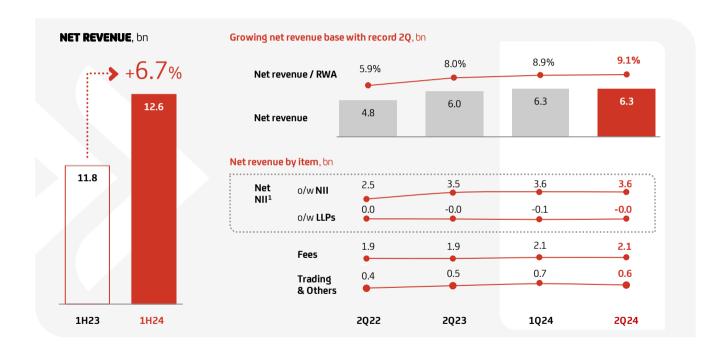
Data as of 30 June 2024, 1H figures and 1H/1H deltas unless otherwise specified

1. Accrued quarterly dividends on outstanding dividend eligible shares at the end of the quarter 2. Including paid DPS in April 2023, or +14% 1H/1H without it 3. Managerial figures



## **Net Revenue**

Up on growing Fees, resilient NII and solid Trading



## CONSISTENT EARNINGS GROWTH ...

**Earnings continue to grow** (+6.7% 1H/1H, +6.0% Y/Y)

# ... IN A SELECTIVE, PROFITABLE, HIGH QUALITY WAY

Continuous focus on quality:

- Resilient, best-in-class Net NII well above COE
- Top tier Fees to Revenue, with strong upside potential
- LLPs still at low point and stable driven by conservative provisioning and writebacks
- Trading continues to be solid

#### **OUTLOOK**

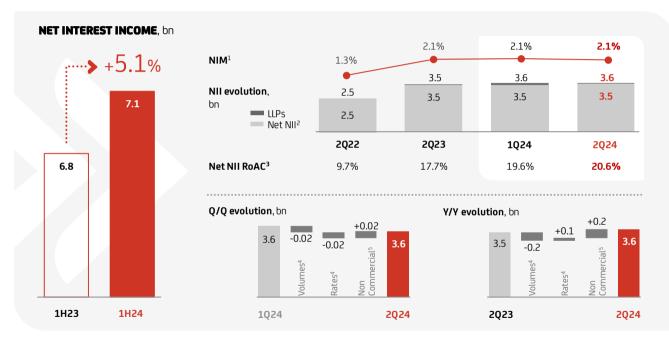
**Strong Fee** growth over medium term and **confirmed** high **quality NII above CoE** 





## Net Interest Income

Resilient and highly profitable on its own merit



#### **RESILIENCE & QUALITY DISCIPLINE**

- Solid, stable NII (-0.4% Q/Q) despite rates down
- Relentless quality focus in last 3 years led to **constrained** growth but **superior** Net NII RoAC now reaching 20.6%
- Continuous shift in **lending mix** towards higher profitability and crossover segments and products
- Strong discipline on deposit pass-through management: 31.5% in 2024

#### **NII SENSITIVITY**

Pass-through  $\pm 1$ p.p. = c.130m Rates<sup>6</sup>

 $\pm 25$ bps = c.140m (annualized) (annualized)

#### **OUTLOOK**

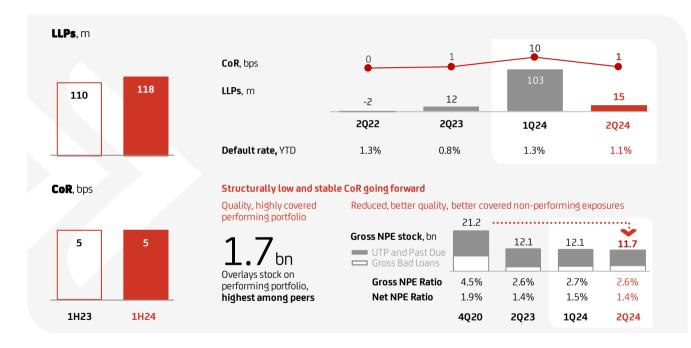
NII profitability above cost of equity even when rates normalize, and grow from there



<sup>1.</sup> Calculated as Interest income on average interest earning assets minus interest expense on average interest-bearing liabilities 2. Stated NII net of LLPs 3. Numerator calculated by adjusting the Stated NII by the C/I ratio (pro guota). LLPs and tax rate (always assumed flat at 30%, to neutralize the possible relevant volatility of this item). Denominator resulting from 13% CET1\* Credit and counterparty risk RWAs (average between RWA BoP and EoP) 4. Impacts related to both deposits and loans 5. Including structural hedge of core deposits in 2024: amount c.184bn, avg yield c.1.1%, duration slightly below 5 years 6. Based on average Euribor 3M / ECB Deposit Facility Rate

## **Asset Quality and Cost of Risk**

Structurally lower cost of risk protected by strong coverage



#### STRUCTURALLY LOWER TODAY

- Strong and well covered asset quality, with overlays stock remaining high to protect the future
- CoR at 5bps in 1H, in line Y/Y; stable<sup>1</sup> in ITA and GER, while CEE benefits from continuous writebacks and NPE disposal. Steady de-risking in RU led by writebacks
- CoR excluding Russia at 12bps in 1H, broadly in line Y/Y
- Provisioning and portfolio quality allowing to cushion increase in "other charges & provisions"<sup>2</sup> in RU, not impacting profitability

#### OUTLOOK

- Reaffirming 2024 guidance to <20bps considering possible normalization in overall COR
- CoR in 20-25bps area in 2025-26, also leveraging overlays
- **High overlays** to protect against spikes

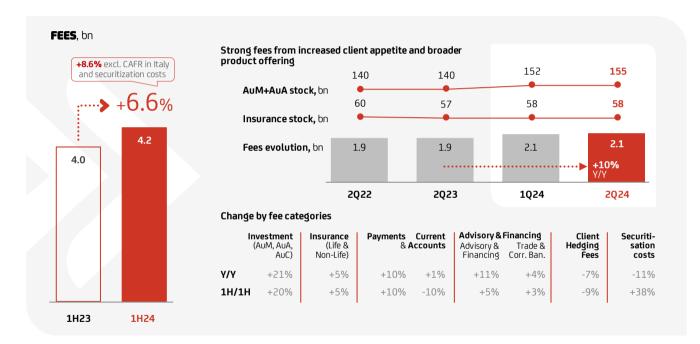


 $<sup>\</sup>textbf{1.} \, \text{Stable Q/Q in Italy (exc. a largely state-guaranteed single name in 1Q24) and in Germany}$ 

<sup>2.</sup> Other charges and provisions taken on Russia related to a trade finance transaction based on the current assessment of legal proceeding outcome and client reimbursement probability

## Fees

## Continued strong momentum across all main categories



#### **CONTINUED STRONG MOMENTUM**

Fees growing +6.6% 1H/1H (+8.6% excl. CAFR and securitization costs) and +10% Y/Y with top-tier 34%<sup>1</sup>
Fee to Revenues ratio

#### **QUALITY AND DIVERSIFICATION**

- Fee base diversification with strong momentum
- Strong AUM fees driven by volumes thanks to advisory activity and early rebalancing
- **Sustained** strength in **Non-life** insurance and **payments**
- Strong acceleration in Advisory & Financing, reflecting investments and a supportive macro

#### **OUTLOOK**

Targeting a **1.4bn<sup>2</sup> growth FY23-FY26** with product factories fully unlocking potential and further internalization



<sup>1.</sup> Fees and income from Insurance (Dividend or Net Insurance result) as of 2024

<sup>2.</sup> Not including potentially higher securitization costs and including revenue contribution from the Life JV internalization from non fee lines

# Costs and operational efficiency

Continued discipline led to significant decline in spite of inflation and investments



#### **CONFIRMING EXCELLENCE**

- Continuing cost reduction (-1.2% 1H/1H, -1.7% Y/Y) despite inflation and ongoing investments
- Only bank to have reduced absolute cost base consistently quarter over quarter in the last two years<sup>1</sup>
- **C/I leadership** thanks to both revenues increase and cost reduction

#### WINNING APPROACH

- Streamlining the organisation and processes, internalizing while reducing non-business-related costs
- Offsetting inflation of 3.4% in UniCredit footprint<sup>2</sup>

#### OUTLOOK

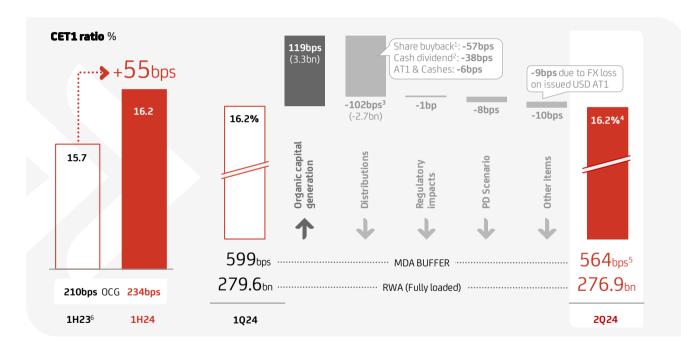
Continue investing in our people, factories and digital, while maintaining cost base broadly flat<sup>3</sup>



<sup>1.</sup> Absolute cost reduction 1Q22-1Q24. excluding inflation relief and increase in variable payments. Peer group: BBVA, BNP Paribas, Commerzbank, Credit Agricole S.A., Deutsche bank, ING, Intesa San Paolo, Santander, Société Générale 2. Data for the Group including Russia as of 1H24 (forecast only for Bosnia) 3. Same perimeter assumed

## RWAs and Capital efficiency

Excellent organic capital generation continues



#### **QUALITY GROWTH**

- Unique capital generation capability due to focus on above CoE riskadjusted profitability and pro-active and disciplined capital deployment
- Another quarter of best-in-class OCG, at +119bps: strongest quarter ever

# BUILDING CET1 DESPITE SUPERIOR DISTRIBUTIONS

 CET1r +32bps vs FY23 and +55bps vs 1H23<sup>6</sup>. Broadly in line Q/Q, while accruing 5.2bn in 1H24 - 2.7bn in 2Q24 - or 100% of Net Profit

#### OUTLOOK

- Maintaining best-in-class OCG going forward, to support excellent ordinary distributions; excess capital deployment on top
- 2024 interim distributions of c.3.1bn, o/w c.1.4bn cash dividend<sup>7</sup> and c.1.7bn SBB



<sup>1.</sup> Subject to supervisory and shareholder approvals 2. Cash dividend accrual at 40% of Net Profit 3. On top of 2.7bn Cash dividend + SBB, it includes additional 0.2bn from AT1 & Cashes coupons 4. As of 30 June 2024: +10bps parallel shift of BTP asset swap spreads has -3bps (-84m) pre and -2.2bps (-61m) post tax impact on the fully loaded CET1 ratio 5. MDA buffer including a gap of 45bps vs. the 1.88% AT1 bucket requirement computed vs MDA requirement 10.12% as of 2024 6. Computed on 2023 accrual, pro-forma for full 2023 distribution pay-out 7. Expected to be paid in November 2024

# Italy

## Sustained excellent performance with unwavering focus on quality



## EXCELLENT 1H RESULTS TODAY

- Gross revenue: +5.6%
  - NII: +8.0% leveraging excellent pass-through management
  - Fees: +6.8% building momentum and market share across all categories: record AUM placements, robust Non-Life Insurance, and scaling of Payments
- CoR: 28bps, remaining relatively stable confirming quality portfolio and origination
- Costs: +0.6% despite investments and inflation
  - Cost / Income improved further to 33.9%
- RWA efficiency: -12bn (-10.3%), thanks to continuous discipline and capital efficiency optimization

## PREPARED FOR THE FUTURE TOMORROW

- Grow "where it matters", targeting high value-added segments while maintaining strong risk discipline
- Continue enhancing our service model, combining physical and remote service with digital experience (e.g., Buddy proposition)
- Keep investing in our franchise, product factories, people and technology for top tier customer and operational experience



#### **CONSTANT SUPPORT TO OUR PEOPLE, CLIENTS AND COMMUNITIES**

Best Bank:

UniCredit named Best Bank in Italy by "Global Finance" and "EMEA Finance"

Investing in the network: 550 hirings; 87 branches restructured, c.1k since 2021

Trainings provided: 341k hours of training provided in 1H24

ESG:

MF Banking Awards 2024 "Leone D'Oro" prize

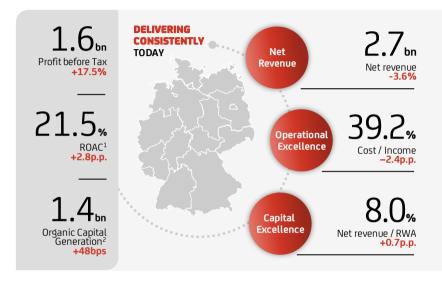
Data as of 30 June 2024, 1H for P&L, all deltas 1H/1H unless otherwise specified

1. Annualized ratio between (i) Net profit after AT1/Cashes minus excess capital charge and (ii) allocated capital 2. Calculated on Group RWA (see end notes for details/definition)



# Germany

## Confirmed business model resiliency with strong bottom line



#### **EXCELLENT 1H RESULTS TODAY**

- Gross revenue: -0.9%
  - NII: -10.1% driven by the higher funding cost of Group trading portfolio, offset in trading results: broadly in line otherwise
  - Fees: -0.6% from a high base; strong contribution of AUM products (+18%) and current accounts and payments (+5%) still not offsetting the reduction in hedging business (exceptionally strong in 1H23)
- CoR: 21 bps, remaining above previous year levels due to single files
- Costs: -6.5% thanks to continued rationalization of the corporate center and ongoing transformation. while continuing to fund investments
  - Cost / Income at 39.2%
- RWA efficiency: -6.7bn (-9.1%) underlines our capital excellence with RWA efficiency measures

#### PREPARED FOR THE FUTURE TOMORROW

- Resilient business model: Bank for Germany's Corporates offering superior stability amid declining interest rate scenario
- Enhanced client service models: advanced integration of banking channels underpinned by technology and data
- High-quality advisory and products: sales network focused on providing clients with superior advisory and top-tier product solutions



#### **CONSTANT SUPPORT TO OUR PEOPLE. CLIENTS AND COMMUNITIES**

Best Bank: #1 Digitalization in Corporate Banking<sup>3</sup>; #1 IPOs in Germany in 1H24 by deal value<sup>4</sup>; #1 Combined Corporate Bonds and Loans in 1H244: Employer of choice5

Hirings & Branches: 120 business and graduates hires YTD; Branch model evolution focus on advisory

Training & Education programs: Innovation Hub with >5k participations in 45 sessions; Supporting Net Zero Commitment - 350+ staff training hours

ESG: #2 Corporate advice on ESG in Germany: Integration of Transition Risk Score and Net Zero into credit process

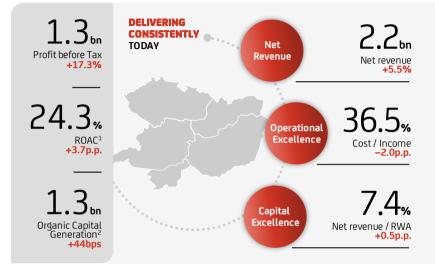
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1. Annualized ratio between (i) Net profit after AT1/Cashes minus excess capital charge and (ii) allocated capital 2. Calculated on Group RWA (see end notes for details/definition) 3. Source: Finance Banken Survey 2024 4. Source: Dealogic 5. Source: Kununu Top Company 2024



## **Central Europe**

Confirming high profitability with positive development across all KPIs



## EXCELLENT 1H RESULTS TODAY

- ✓ Gross revenue: +7.3%
  - NII: +5.9% supported by still favourable rates environment
  - Fees: +11.5% driven by strong Investment and Advisory & Financing
- CoR: still negative at -5bps in 1H, with 2Q showing a trend reversal following write-backs normalization (+9bps)
- Costs: +1.8% mainly due to wage drift, largely compensated by efficiency initiatives, while continuing to invest in digitalization
  - Cost / Income further improved at 36.5%
- RWA efficiency: -1.2bn (-2.0%) supported by improved capital allocation

## PREPARED FOR THE FUTURE TOMORROW

- ✓ Focus on sustainable value accretive revenue growth, leveraging our strength in Corporate while accelerating Retail
- Enhance digital channels to improve proximity and customer experience and re-calibrate our service model to unlock efficiencies
- Expand our product factories to boost capital-light revenue generation



#### **CONSTANT SUPPORT TO OUR PEOPLE, CLIENTS AND COMMUNITIES**

Best Bank<sup>3</sup>
CEE Best Bank for Transaction Services
CEE Best Bank for WM

**Digital Savviness Project:** comprehensive digital upskilling program for employees in Hungary and other countries

**UniCredit for CEE: 760m** of dedicated funding in Central Europe for local SME and Microbusiness

**ESG:** 535m of sustainable bonds issued in Austria, Czechia, Hungary and Slovakia

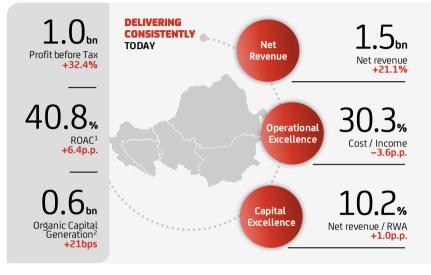


1. Annualized ratio between (i) Net profit after AT1/Cashes minus excess capital charge and (ii) allocated capital 2. Calculated on Group RWA (see end notes for details/definition) 3. Source: Euromoney



## Eastern Europe

Continuing our growth trajectory, maintaining efficiency and capital focus



## EXCELLENT 1H RESULTS TODAY

- √ Gross revenue: +15.9%
  - NII: +17.1% driven by favorable rates and strong pass-through discipline
  - Fees: +13.3% due to solid commercial growth, supported by business initiatives
- CoR: -59bps on the back of NPE disposal and good asset quality
- Costs: +3.4% well below inflation in the region, while continuing to invest
  - Cost / Income further improved at 30.3%
- RWA efficiency: +2.9bn (+10.3%), in line with business evolution and with continuous focus on quality origination

## PREPARED FOR THE FUTURE TOMORROW

- Strengthen our footprint in a region with a promising growth potential (e.g., merger with Alpha Bank in Romania)
- Evolve Retail ecosystem (branch, digital, and call center) to enhance customer experience and drive future growth
- ✓ Invest in our people, platforms and processes to sustain best-in-class cost efficiency and value generation



#### **CONSTANT SUPPORT TO OUR PEOPLE, CLIENTS AND COMMUNITIES**

Best Bank<sup>3</sup> in Bosnia-Herzegovina Best Bank for Corporates<sup>3</sup> in Bulgaria, Croatia and Romania

**Employee Wellbeing:** extensive set of programs to support employees' physical, mental and financial wellbeing

**UniCredit for CEE: 1.8bn** bn of dedicated funding in Eastern Europe for local SME and Microbusiness

**ESG:** supporting social and skills financing in Bulgaria, Croatia and Romania with 106m lending program under Invest EU guarantee

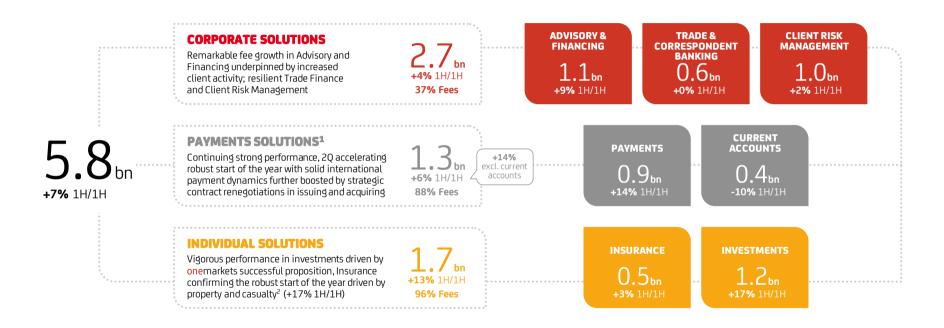


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# Client Solutions: strong performance across the board

Engine of sustainable capital-light, fee-based revenue (c.70% Fees)



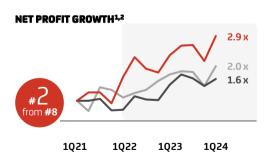


# Leapfrogged our peers and consistently outperforming

## Sustainable quality growth

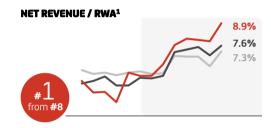
Top tier Net Revenue and Net Profit growth notwithstanding disciplined **focus on quality** vs volumes ...

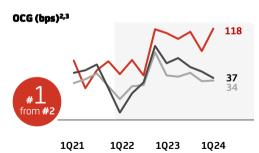
# 1.39x 1.38x 1.24x



## Capital excellence

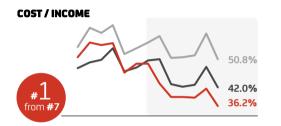
Our distinctive position emerges when looking at our capital excellence, with **leading organic generation** ...

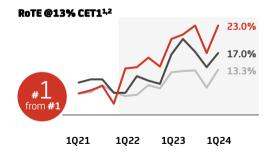




## Superior profitability

... combined with **operational excellence**, underpinning a structurally superior profitability





Ranking of UniCredit vs EU peers 1Q21 vs 1Q24. EU Peers include BBVA, BNP Paribas, Commerzbank, Credit Agricole S.A., Deutsche bank, ING, Intesa San Paolo, Santander, Société Générale. Core peers based on similar market capitalization as of 19/07/2024 include BBVA, ING, Intesa San Paolo

1. 1022 excludes the one-off impact of Russia LLPs 2. 2021 quarters consider underlying net profit 3. For 2022 OCG excluding Russia impact



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## Our vision and commitment to our stakeholders remain unchanged

Inspired by our purpose: Empowering Communities to Progress

THE SAME VISION ...

# The Bank for Europe's Future

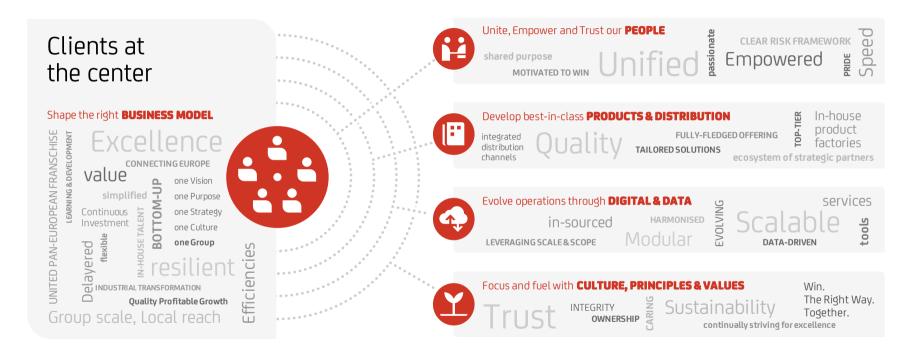
A new benchmark in banking



... WITH THE SAME PRIORITIES, TO DELIVER FOR ALL OUR STAKEHOLDERS



# Our winning strategy remains unchanged



Underpinned by clear financial targets, delivered through an optimal balance of our 3 financial levers



# Our three levers continue delivering sustainable quality growth

HOOST QUALITY TOP LINE Net Revenue Quality **RoTE** OCG Capital Operational LONG-TERM Excellence Excellence STABILITY

Maintain attractive capital accretive NII RoAC

**Boost fees** incidence on earnings

Keep **CoR** in the **20-25bps** area, also leveraging €1.7bn overlays

Continue to **deploy capital** at **above cost of equity** 

Keep targeting most profitable and capital accretive **segments** and **products** 

Ensure sustainable, best-in-class organic capital generation

Continue to pursue operational excellence leveraging **€1.1bn integration costs** already incurred

Keep targeting efficiencies and leverage simplification to maintain a broadly flat cost base going forward while continuing to invest

MAINTAIN LEADERSHIP IN THE BOTTOM LINE



# Maintaining advantage through Risk, Operational and Capital excellence

An approach difficult to replicate, ensuring long-term sustainability

#### **A OUALITY-DRIVEN APPROACH**



- Quality focus: a decade of de-risking and vigilant origination resulting in a high-quality portfolio and a Net NPE ratio of 1.4%
- Conservativeness: strong coverage and highest overlays built over time ensure a structurally lower COR in 2024-26 in any macro scenario

Operational efficiency

- Efficiency obsession: identification and elimination of inefficiencies in the organization, processes and businesses; re-investing savings in people and growth projects
- Promoting a new way of working: with more ownership and less hierarchy, empowering our people and talents within a clear framework



- Optimal capital allocation: focusing on the most profitable and capital accretive clients and products segments
- Superior profitability portfolio mix: have worked through majority of inefficiencies, pruned subpar assets

#### **UNIQUE, BEST-IN-CLASS LINES OF DEFENCE**

#### **OVERLAYS**

To be released gradually to protect a structurally lower CoR or further propel profitability

 $1.7_{\rm bn}$ 

#### NON-OPERATING ITEMS1

Already sustained, yielding a low cost base in the future and an important buffer

1.5<sub>bn</sub>

#### **EXCESS CAPITAL<sup>2</sup>**

Protecting total distributions and/or allowing for strategic flexibility to further propel net income hence distributions

6.5<sub>bn</sub>

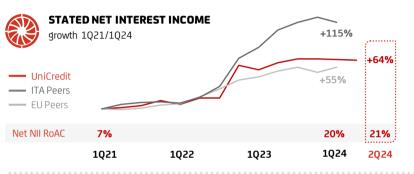


<sup>1.</sup> FY23 integration charges + expected minimum reduction in systemic charges FY24 vs FY23

 $<sup>\</sup>textbf{2.} \ \textbf{Excess to the 12.5-13\%} \ management \ target \ range, \ \textbf{calculated as of 2Q24}, \ pro-forma \ for \ Basel \ 4 \ impact \ expected in 2025$ 

# Shifting focus to Top line: leading NII profitability, growing Fee base

Unparalleled quality and profitability of mix of our top line



NII growth in line with EU peers ...

... but with impressive net NII RoAC growth (3x)

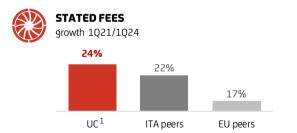
## Maintaining a confident outlook ...

### Best-in-class Net NII RoAC

confirmed even with rates reversal, as a key driver of:

- Superior ROTE
- Best-in-class OCG and distributions

- ✓ #1 capital accretive NII
- ✓ Strong levers to confirm best-in-class Net NII RoAC
- ✓ NII as key driver of cross-selling



Fees / Revenue 1Q24 UniCredit 34%<sup>2</sup> EU Peers 28%<sup>3</sup> Fees increasing above peers ...

... with top-notch Fees / Revenue

1.4<sub>bn4</sub> Fees Growth

Investments c.0.4bn
Payments c.0.3bn
Insurance c.0.4bn
Advisory & Fin. c.0.3bn

- Strong levers to grow from top-tier starting base
- Improved mix vs. peers
- Stable and more diversified than peers

EU Peers: BBVA, Commerzbank, Deutsche bank, ING, Intesa San Paolo, Santander; French names not considered due to lack of quarterly data. ITA Peers: BAMI, BPER, CREDEM, Intesa San Paolo, MPS 1. UC stated Fees growth 1021/2024 2. UC Fees to Revenue ratio as of 2024. Dividends from insurance companies included in fees 3. Including, within fees, "other insurance income" for ISP and BBVA: as this item is available only yearly for BBVA, for the 1024 its value is assumed equal to that of 2023 (quarterly average) 4. Fees growth FY23-FY26 at run rate including AuC and including revenue contribution from the Life IV internalization from non fee lines



## Vodeno-Aion: enhancing our technology and a platform to enter new markets

Bringing in-house a new proprietary technology and a fintech to enter new client segments and markets



Tech company owning and managing a full proprietary core banking cloud-based platform and an independent Belgian bank operating on that platform with branches in Poland, Germany and Sweden

## What Vodeno-Aion Brings Us

## ACQUISITION OF NEXT GENERATION CORE BANKING TECHNOLOGY

Cloud-based, fully operational and scalable digital banking platform with comprehensive products for high-value segments (affluent & SME) across multiple channels, without any dependencies from 3rd-party core banking providers but fully competitive with them

## IMPROVE EMBEDDED FINANCE OFFERING

Bolster our embedded finance proposition, delivering new services to marketplaces, e-commerce, retailers as well as providing Banking-as-a-Service for selected fintechs

## COST-EFFECTIVE MARKET EXPANSION

Flexible platform to enter targeted client segments or new European markets profitably and quickly, leveraging a primarily digital bank model that minimizes costs, accelerates time to market and integrate new solutions.

We aim to start with Poland

## INNOVATION AND TESTING HUB

A sandbox for testing new solutions and functionalities, which can then be scaled and implemented across the broader bank

#### ENHANCE IN-HOUSE TECHNOLOGICAL EXPERTISE

Integrate a team of expert technologists and data scientists, enhancing our capability to innovate and adapt swiftly to market changes

## ENHANCED PROPOSITION FOR INDIVIDUALS & SMEs

Enhances our competitive edge in the digital banking landscape for SMEs and individuals, positioning us as a leader in innovation and customer experience

INVESTMENT c.370m<sup>1</sup>
All cash

LIMITED CAPITAL IMPACT

c.15bps
CET1r impact

EXPECTED Q4 2024

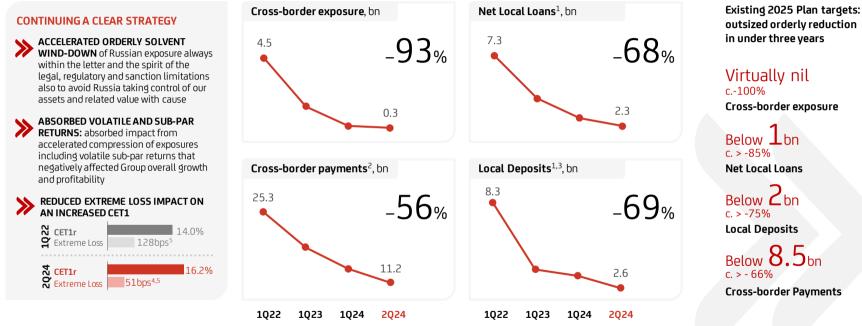
Further details available in Press Release of 24 July 2024

1. Total investment to acquire 100% of Vodeno and Aion Bank 2. Subject to regulatory approval



## Orderly accelerated solvent wind-down of our Russian activities

Russia contribution to Group steadily decreasing: drag to growth and profitability but minimum losses



<sup>1.</sup> Loans net of provisions, figures excluding Russian subsidiaries of international Groups
2. Quarterly figures for total cross-border payments in currencies other than RUB
3. Net of AO Bank deposit at UC SpA
4. -63bps including impact from threshold deduction. The basket of Significant Investments in Financial Sector Entities + DTA from temporary differences which exceeds the Threshold equal to 17.65% of CET1
capital is deducted from Capital, while the one below threshold generates RWA at 250%
5.128 bps is gross extreme loss assessment as per p.3 1Q22 market presentation, while 51bps are residual, meaning not already reflected in actual CET1r



# Confident to deliver on 2024 guidance and 2025-26 ambitions

	2024 GUIDANO	E.E.
Net revenue	>23bn 🛧	$_{ ext{c.}}10_{ ext{bn}^{ ext{ iny 2}}}$
Cost of Risk	<20 <sub>bps</sub>	calendar year distributions
Costs	< <b>9.5</b> bn	(c.3.1bn interim, 0/w c.1.4bn cash dividend <sup>2</sup> and c.1.7bn SBB)
Systemic charges	-c. <b>0.4</b> bn vs FY23	and distribute
Net profit	>8.5bn	•••••
EPS, DPS	Double digit growth <sup>3</sup>	RATES <sup>5</sup>
RoTE	c. <b>16.5</b> %	2023 <b>3.43%</b> 2024 <b>c.3.7%</b>
OCG	>350bps 夰	60% AVG. PASS-THROUGH <sup>5</sup>
Total distributions	In line with FY23 <sup>4</sup>	already accrued at 1H24 2024 Slightly > 30%

2025-26 FINANCIA	AL AMBITION				
Sustainable <b>Growth</b>	EPS, DPS Strong growth				
High sustainable <b>Profitability</b>	<b>RoTE</b> >15%	<b>Costs</b> Broadly flat <sup>6</sup>			
Best-in-class sustainable <b>Distributions</b> , supported by <b>OCG</b>	FY25-26 axecluding inorgani	= .			

Distribution subject to supervisory and shareholder approvals. The targets, outlook and trends on which the assumptions underlying the distribution ambitions are based on are forward looking assumptions, based on management current expectations and subject to potential change

1. o/w €3bn of cash dividend paid in April 2024, €1.1bn of FY23 share buy-back already executed in 1024 (i.e. not including the €1.4bn of FY23 share buy-back already executed during 2023 calendar year) and the €3.1bn related to the residual FY23 share buy-back, and circa €3.1bn FY24 interim distribution (o/w €1.7bn SBB, €1.4bn cash)

2. Expected to be paid in November 2024

3. Guidance FY24 net profit on expected average shares; assuming outstanding shares only net of the shares repurchased via residual calendar year SBB at an average price as of 18.07.2024 close

4. Ordinary distribution of at least 90% of Net Profit, capped at organic capital generation

5. Average 3M Euribor Rate. ECB Deposit Facility Rate "DFR" at 4% year end 2023, decreasing in 2024 (assumption)



# Re-defining the benchmark for European banking

Record first half results; quality growth trajectory continues









# **Exceeding our ESG and related commitments**

Leading by example to support our clients in a just and fair transition

#### LEAD BY EXAMPLE

Member of Net Zero Banking Alliance, with new targets on Shipping and Commercial Real Estate just disclosed

**Signed** Sustainable Steel Principles

Published our Net Zero

inaugural Transition Plan advancing to operationalise our Net Zero targets

First Italian bank in Finance for Biodiversity Pledge

Member of Ellen MacArthur Foundation

#### **CLIENTS**

Focus on **FSG share over total husiness** for more transparent view on UC 2024 ESG performance

13% ESG lending penetration at 1H243. 20% ESG bond penetration at 1H242, 52% ESG AuM Stock penetration at 1H24<sup>5</sup>

€22.2bn environmental lending1,4

11 own green bonds issued since 2021 for total value of c. €6.5bn

ESG corporate advisory accelerated

Partnership with Open-es: supporting our corporates in a just and fair transition



#### **DIVERSITY & INCLUSION**

**Group Executive** Committee:

50% female: 67% international

Equileap Top 100 Globally for gender equality in 2024 First pan-European bank to win a Global FDGE **Certification** for gender equity and inclusion

#### **ACCOUNTABILITY**

ESG representation at Group Executive Committee

Sustainability KPIs in CEO and Top Management remuneration

Strong policy framework in controversial sectors

ESG product quidelines as part of greenwashing prevention framework

MSCI and Sustainalytics ratings improved respectively to AA and 12.9

#### SOCIAL

€11.1bn social financinq<sup>1,4</sup> via micro-credit, impact financing and lending to disadvantaged areas

Set targets for Financial Health & Inclusion as part of our PRB commitment

Launched **Skills for Transition** to deliver training to voung people and companies impacted by transition

#### **COMMUNITIES**

UniCredit per l'Italia - Third Edition with new additional €10bn credit

UniCredit for CFF - with €2.6hn for micro and small enterprises

Member of Venice Sustainability Foundation **275** Group-wide **volunteering** initiatives

#### INNOVATION

c.650 startups screened in Start Lab 2024 edition

**Culture roadshows** for employees across all 13 Banks

Switched to Mastercard Touch Card™ with accessibility features for blind and partially sighted people

#### **EDUCATION**

Enhanced funding to UniCredit Foundation - €30m to further strengthen our Youth and Education focus

Partnership with JA Europe to invest €6.5m in education initiative

c.504k beneficiaries4 of financial education activities

1. Including ESG-linked lending 2.LT credit, all regions including sustainability linked bonds 3.Including Social lending 4.Volumes as of FY22 + FY23 + 1H24 actual 5.Based on Art. 8 and 9 SFDR regulation



# Strategic investments across our countries and product factories

## **OUR APPROACH** TOWARDS INVESTMENTS



Invest thoughtfully in initiatives with clear and tangible outcomes



Make every euro invested fruitful, avoiding waste of resources



**Self-finance** investments as much as possible

New insurance strategy lead to spearhead our pan-European insurance strategy

Internalization of Life **business** in Italy in 2025 to capture higher portion of the value chain

## **Global Protection** platform

Enhanced cross-selling with global scale and innovative products

In-house onemarkets funds successfully functioning across geographies increasing value chain retention

#### Wealth Management UHNWI extended offering combining deal-oriented approach with WM

#### Advisory upscale Prominent hirings and creation of sectorspecific expertise

# **Group Payments data** To steer global

business and enhance cross-selling across countries

## nexi

Increasing our investments in technology, renewing our partnership

Global partnership

with Mastercard





UniCredit's new scalable full-service fully digital branch



Enhance presence in Romania & distribution of UC product factories in Greece



# **Group P&L and selected metrics**

All figures in bn unless otherwise stated	1Q23	2Q23	3Q23	4Q23	1Q24	2Q24	1H23	1H24
Revenue	5.9	6.0	6.0	6.0	6.4	6.3	11.9	12.7
o/w Net interest income	3.3	3.5	3.6	3.6	3.6	3.6	6.8	7.1
o/w Fees	2.0	1.9	1.8	1.8	2.1	2.1	4.0	4.2
Costs	-2.3	-2.3	-2.3	-2.5	-2.3	-2.3	-4.7	-4.6
Gross Operating Profit	3.6	3.6	3.6	3.5	4.1	4.0	7.2	8.1
LLPs	-0.1	-0.0	-0.1	-0.3	-0.1	-0.0	-0.1	-0.1
Net Operating Profit	3.5	3.6	3.5	3.2	4.0	4.0	7.1	8.0
Systemic Charges	-0.6	-0.0	-0.2	-0.0	-0.4	-0.0	-0.7	-0.4
Integration Costs	-0.0	-0.2	-0.0	-0.8	-0.0	-0.0	-0.2	-0.1
Stated Net Profit	2.1	2.3	2.3	2.8	2.6	2.7	4.4	5.2
Net Profit	2.1	2.3	2.3	1.9	2.6	2.7	4.4	5.2
Net Profit after AT1/CASHES	2.1	2.1	2.3	1.7	2.5	2.5	4.2	5.0
Cost / Income ratio, %	39	39	39	42	36	36	39	36
Cost of Risk, bps	9	1	12	29	10	1	5	5
Tax rate, %	24%	28%	26%	n.m.	29%	28%	26%	28%
CET1r, % <sup>1</sup>	16.1%	16.6%	17.2%	15.9%	16.2%	16.2%	16.6%	16.2%
RWA	298.8	294.8	290.1	284.5	279.6	276.9	294.8	276.9
RoTE, %	16.8%	17.2%	18.3%	13.9%	19.5%	19.8%	17.0%	19.7%
EPS, Eur	1.07	1.24	1.29	1.11	1.52	1.61	2.31	3.13
Tangible book value per share, Eur	28.5	30.2	31.4	33.3	34.7	34.3	30.2	34.3

Please refer to End Notes for Stated Net Profit, Net Profit and Net Profitafter AT1/CASHES definitions (cash dividends and share buybacks) following the new EBA Q&A 2023\_6887 released in 4Q23 and related to the accrual of share buybacks included in distribution policies

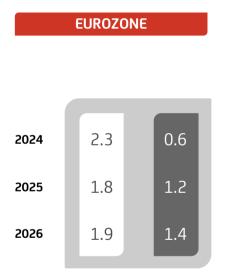


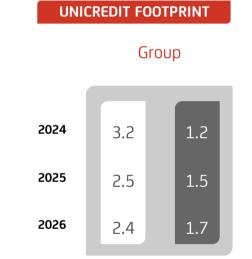
Used for guidance, cash dividend accrual/total distribution

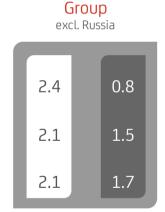
Used for RoTE/ RoAC calculation

# Updated base case macro scenario

Scenarios 2024, 2025, 2026







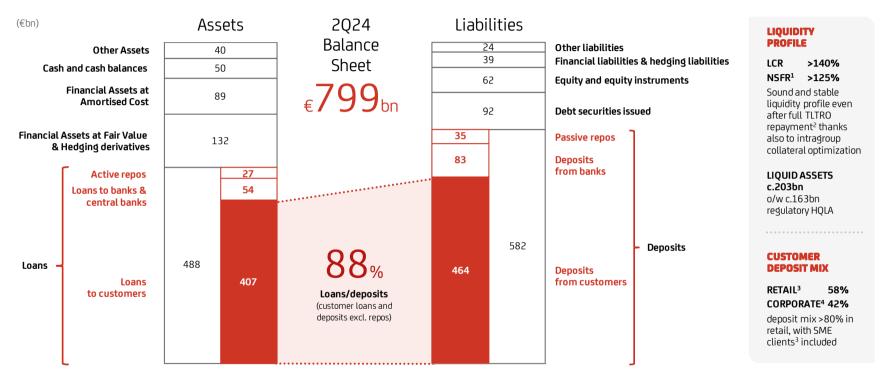
☐ Inflation,% ■ GDP growth, %

Estimates based on UniCredit Research data (Jun24)

GDP growth and inflation of UniCredit footprint are calculated based on a GDP and inflation weighted average of the respective countries (weighted by nominal GDP)



## Balance sheet and liquidity profile

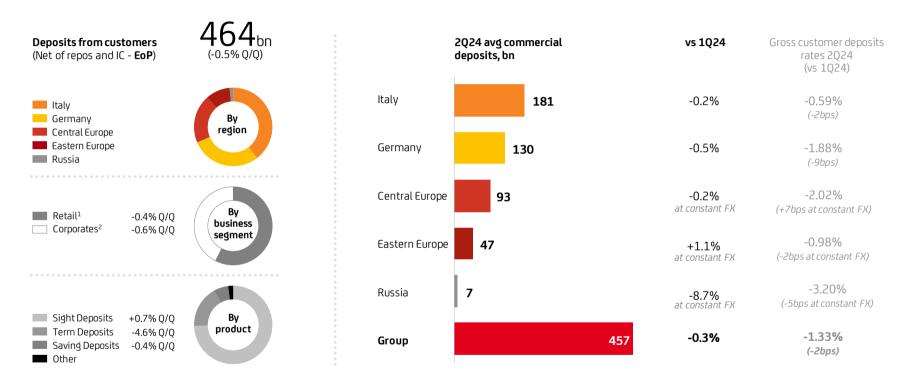


<sup>1.</sup> Managerial figures 2. Total TLTRO drawn 106.8bn, fully repaid in Mar 2024 3. "Retail" includes Individuals (mass market, affluent, Private and Wealth Management) and micro-business clients.

4. "Corporates" includes Small, Medium, Large (the latter including also most of FIG - Financial Institutions Group) clients and central functions (relationships with counterparties, classified Accounting wise as "Customers", held by Treasury or by Corporate Centres for liquidity management purpose)



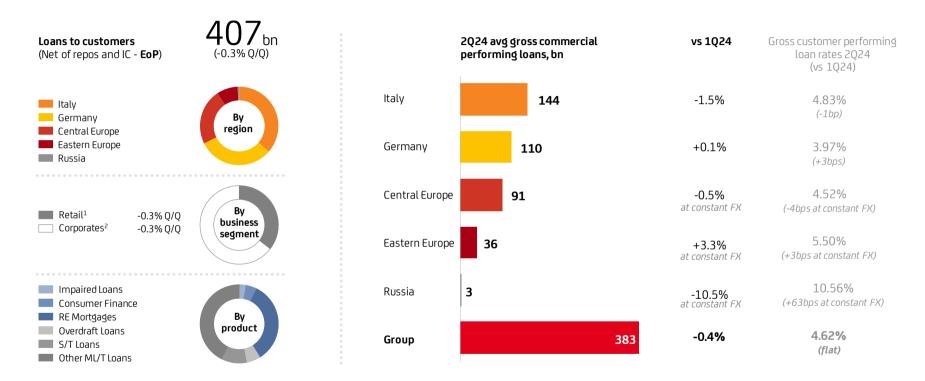
# **Deposit details**



<sup>1. &</sup>quot;Retail" includes Individuals (mass market, affluent, Private and Wealth Management) and micro-business clients.
2. "Corporates" includes Small, Medium, Large (the latter including also most of FIG - Financial Institutions Group) clients and central functions (relationships with counterparties, classified Accounting wise as "Customers", held by Treasury or by Corporate Centres for Liquidity management purpose)



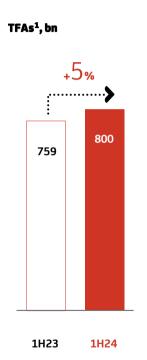
## Loan details

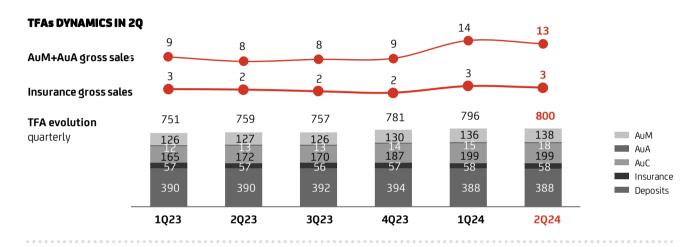


<sup>1. &</sup>quot;Retail" includes Individuals (mass market, affluent, Private and Wealth Management) and micro-business clients.
2. "Corporates" includes Small, Medium, Large (the latter including also most of FIG - Financial Institutions Group) clients and central functions (relationships with counterparties, classified Accounting wise as "Customers", held by Treasury or by Corporate Centres for Liquidity management purpose)



## **Total Financial Assets**





#### **CHANGE BY TFAS CATEGORIES**

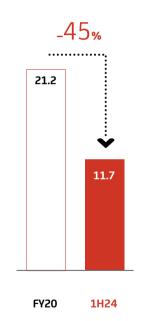
	Asset under Management	Asset under Advisory	Asset under Custody	Insurance	Deposits
Q/Q	+1%	+15%	flat	+1%	-0.2%
Y/Y	+8%	+36%	+15%	+2%	-1%



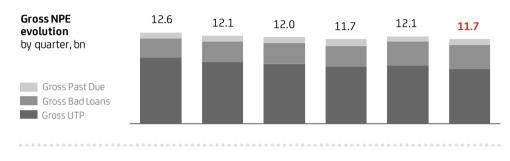
<sup>1.</sup> Excluding large corporate and central functions

# **Asset quality details**

#### **TOTAL GROSS NPE**



#### **TOTAL GROSS NPE ALMOST STABLE**



#### **MAIN KPIS**

	1Q23	2Q23	3Q23	4023	1024	2024
NPE Coverage ratio	48%	48%	48%	47%	46%	47%
Net NPE ratio	1.4%	1.4%	1.4%	1.4%	1.5%	1.4%
Gross NPE ratio	2.7%	2.6%	2.7%	2.7%	2.7%	2.6%

#### **KEY HIGHLIGHTS**

#### NPE COVERAGE RATIO

slightly up Q/Q at 47% on book also driven by a State guaranteed single name repayment

## HIGH LEVEL OF PROVISIONS

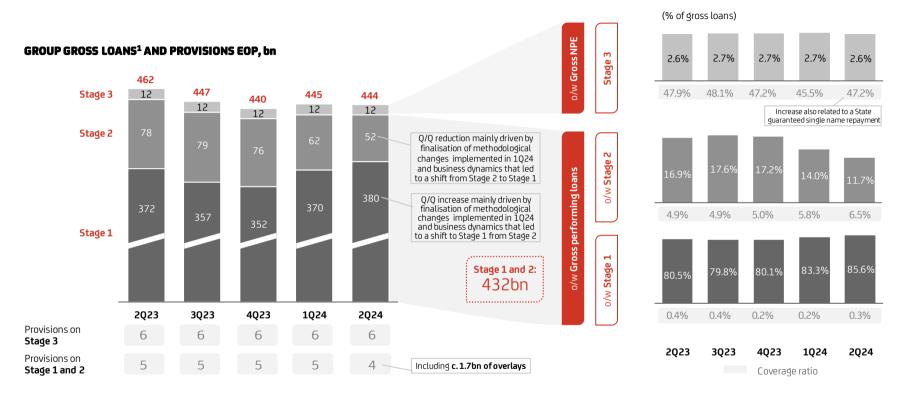
NPE coverage does not factor in provisions on performing loans (1.0% coverage including c. 1.7bn overlays)

#### **LOW BAD LOANS**

71% of gross NPEs related to UTP plus Past Due; 2Q24 net bad loans at 1.2bn and net bad loan ratio at 0.3% (net bad loans/CET1 capital at 2.6%)



# Group gross loans breakdown by stages

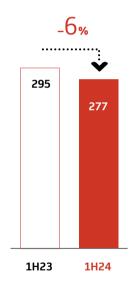


Total loans to customers end-of-period, at face value (i.e. before deduction of provisions), including active repos and (in divisional figures) intercompany, both performing and non performing (comprising bad loans, unlikely to pay, and past due); debt securities and non current assets held for disposal are excluded

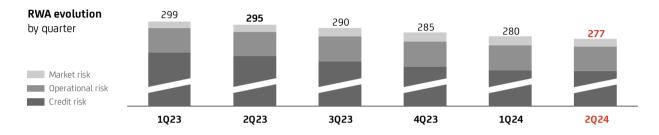


## **RWA details**

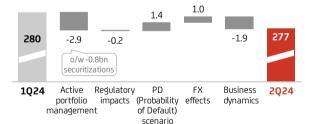
#### RWA, bn



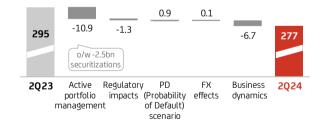
#### **CONTINUED RWA EFFICIENCIES**



#### Q/Q EVOLUTION DETAILS, bn



#### Y/Y EVOLUTION DETAILS, bn









## Disclaimer

This presentation may contain "forward-looking statements" which includes all statements that do not relate solely to historical or current facts and which are therefore inherently uncertain. All forward-looking statements rely on a number of assumptions, expectations, projections and provisional data concerning future events and are subject to a number of uncertainties and other factors, many of which are outside the control of UniCredit S.p.A. (the "Company"). There are a variety of factors that may cause actual results and performance to be materially different from the explicit or implicit contents or expectations of any forward-looking statements and thus, such forward-looking statements are not a reliable indicator of future performance.

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## General notes related to this presentation

#### END NOTES ARE AN INTEGRAL PART OF THIS PRESENTATION

All data throughout the documents are in **Euros** 

Numbers throughout the presentation may not add up precisely to the totals provided in tables and text due to rounding

Russia includes the local bank and legal entities, plus the cross border exposure booked in UniCredit S.p.A.

**CET1 ratio** fully loaded throughout the document, unless otherwise stated

**Shareholder distribution** subject to supervisory and shareholder approvals

Delta Q/Q means: current quarter versus previous quarter (in this presentation equal to 2Q24 versus 1Q24)

**Delta Y/Y** means: current quarter of the current year versus the same quarter of the previous year (in this presentation **equal to 2Q24 versus 2Q23**)

Delta 1H/1H means: 6 months of the current year versus 6 months of the previous year (in this presentation equal to 1H24 versus 1H23)



## Main definitions

**Allocated Capital** Calculated as 13.0% of RWA plus deductions

CAFR Current Account Fee Reduction in Italy

Clients that made at least one transaction in the last three months. Clients

Cost of risk Based on reclassified P&L and Balance sheet, calculated as (i) LLPs of the period annualised in the interim periods) over (ii) average loans to

customers (including active repos, excluding debt securities and IFRS5 reclassified assets)

Coverage ratio (on NPE) Stock of LLPs on NPEs divided Gross NPEs excluding IFRS5 reclassified assets

**Customer Loan** Net performing and non-performing loans to customers excluding active repos, debt securities, IFRS5 reclassified assets and intercompany for

divisions

Default rate Percentage of gross loans migrating from performing to non performing over a given period (annualized) divided by the initial amount of gross

performing loans

DPS Calculated as end-of-reference-period cash dividend amount accrued, divided by the number of outstanding shares eligible for cash dividend

payments, as at the end-of-reference-period (i.e. excluding treasury shares bought back as of the same date, excluding the ordinary shares Dividend per share

underlying the Usufruct contract (Cashes)).

**EPS** Calculated as Net Profit - as defined below - divided average number of outstanding shares excluding average treasury and CASHES usufruct shares

Earning per share

**Gross Commercial Performing** Average stock for the period of performing Loans to commercial clients (e.g. excluding markets counterparts and operations); It is a managerial Loans Average

figures, key driver of the NII generated by the network activity

Gross NPEs Loan to customers non performing exposures before deduction of provisions, comprising bad loans, unlikely to pay, and past due (including active

repos, excluding debt securities and IFRS5 reclassified assets)

Gross NPE Ratio Gross non performing exposures over gross loans to customers (including active repos, excluding debt securities and IFRS5 reclassified assets)

## Main definitions

**HQLA** Assets which can be easily and immediately converted into cash at little or no loss of value even in periods of severe idiosyncratic and market High-Quality Liquid Assets stress. These assets are unencumbered, which means free of legal, regulatory, contractual, or other restrictions on the ability of the bank to

liquidate, sell, transfer, or assign them

LCR Ratio between the high-quality liquid assets (HOLA, as defined above) and the net cash outflows expected over the coming 30 days, under stress

Liquidity Coverage Ratio test conditions

**Net NPEs** Loan to customers non performing exposures after deduction of provisions, comprising bad loans, unlikely to pay, and past due (including active

repos. excluding debt securities and IFRS5 reclassified assets)

**Net NPE Ratio** Net non performing exposures over net loans to customers (including active repos, excluding debt securities and IFRS5 reclassified assets)

Net Profit Stated net profit adjusted for impacts from DTAs tax loss carry forward resulting from sustainability test.

Net profit as defined above adjusted for impacts from AT1 and Cashes coupons. The result is used for RoTE and RoAC calculation Net profit after AT1/Cashes

**Net Revenues** Calculated as (i) Revenue, minus (ii) Loan Loss Provisions

NSFR Ratio between the available amount of stable funding and the required amount of stable funding that are calculated applying defined weighting Net Stable Funding Ratio

factors to on and off-balance sheet items. The relevant instructions for its calculation are included in the Regulation (EU) 876/2019 of the European

Calculated as (Net Profit, as defined above, minus delta RWA excluding Regulatory impacts and PD scenario impacts x CET1r actual)/ RWA

Parliament

Organic Capital Generation

Pass-through Calculated as average cost of total deposits on average Euribor 3M or equivalent interest rate in the period. Deposit amount including term and

sight products.



OCG

## Main definitions

PD scenario Impacts deriving from probability of default scenario, including rating dynamics

RoAC Annualized ratio between (i) Net profit after AT1/Cashes minus excess capital charge (where applicable) and (ii) average allo cated capital, both

as defined above

RoTE (i) Annualized Net profit after AT1/Cashes – as defined before, over (ii) average tangible equity – as defined below, minus CASHES and DTA from

tax loss carry forward contribution

RoTE@13%CET1r ROTE as defined above, but with a tangible equity assuming to distribute the capital in excess of a 13% CET1r (FL), upper end of UniCredit CET1

management target, reducing immediately the TE by this amount of distribution

Stated net Profit Accounting net profit

Regulatory impacts are mostly driven by regulatory changes and model maintenance, shortfall and calendar provisioning (impacting on capital) Regulatory impacts

SBB Repurchasing of shares by the company that issued them to reduce the number of shares available on the open market

Share buy back

UTP The classification in this category is the result of the judgment of the bank about the unlikeliness, without recourse to actions such as realizing

Unlikely to pay collaterals, that the obligor will pay in full (principal and/or interest) its credit obligations

Tangible Book Value For Group, calculated as Shareholders' equity (including Group Stated Profit of the period) less intangible assets (goodwill and other intangibles), (or Tangible Equity)

less AT1 component

**TBVpS** For Group, calculated as End of Period Tangible Equity over End of Period number of shares excluding treasury shares

Tangible Book Value per Share

