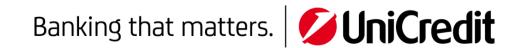
# One Bank One Team One DhiCredit

## 2Q20 and 1H20 Results



6 August 2020



#### Glossary (1/9)

Allocated Capital based on RWA equivalent figures calculated with a CET1 ratio target of 12.25%, including Allocated capital deductions for shortfall and securitisations. AT1 Additional Tier 1 Capital AuC Assets under Custody AuM Assets under Management AVA Additional Valuation Adjustments BS Balance sheet bps Basis points **BTP** This refers to the whole Italian sovereign bond portfolio (BTPs, BOT, et al) Capital Cash dividend and / or share buyback. Share buyback subject to supervisory approval distribution CASHES Convertible and Subordinated Hybrid Equity-linked Securities CB **Commercial Banking** 

Glossarv -

### Glossary (2/9)

CCyBCountercyclical bufferCEECentral Eastern Europe includes: Czech Republic, Slovakia, Hungary, Slovenia, Croatia, Bosnia and Herzego Serbia, Russia, Romania and BulgariaCET1 ratioCommon Equity Tier 1 ratio fully loaded throughout the document unless otherwise stated	(
CEE Serbia, Russia, Romania and Bulgaria	
<b>CET1 ratio</b> Common Equity Tier 1 ratio fully loaded throughout the document unless otherwise stated	vina,
C/I Cost/Income ratio	
CMD Capital Markets Day	
Commercial revenues Sum of net interest income and fees	
<b>Cork</b> Cost of risk calculated as LLPs of the period (annualised) divided by average net customer loans (includin and intercompany at divisional level)	repos
Coverage ratio Stock of LLPs on NPEs divided by Gross NPEs	
CRD5 Capital Requirements Directive 5	
<b>Customer</b> <b>loan/depo rates</b> Real interest on loans divided by the daily average outstanding volumes (assuming 365 days convention adjusted for 360 days convention where analytically available)	
CVA/DVA Credit/Debt Value Adjustment	

### Glossary (3/9)

	G	lossa
Days effect	Effect related to quarters having different number of days	
DBO	Defined Benefit Obligation	
DCM	Debt Capital Markets	
Default rate	Percentage of gross loans migrating from performing to gross NPEs over a given period (annualised) divided by the initial amount of gross performing loans (including repos)	
EBA	European Banking Authority	
EL	Expected loss	
EMEA	Europe, Middle East and Africa	
EoP	End of period	
ESG	Environmental, Social and (Corporate) Governance	
Euribor 3M	3-month Euribor; daily reference rate, published by the European Money Market Institute	
FTE	Full Time Equivalent: an FTE of 1.0 is equivalent to a full-time worker	E

#### Glossary (4/9)

FVOCI	Fair Value through Other Comprehensive Income
FX	Foreign exchange
FY	Financial year
Group Corporate Centre (GCC)	Group Corporate Centre includes COO services, corporate centre global functions, inter-segment adjustments and consolidation adjustments not attributable to specific segments
Gross Commercial Performing Loans EOP	End of period stock of performing Loans to commercial clients (e.g. excluding markets counterparts and operations); managerial figures, driver of the network lending activity.
Gross Commercial Performing Loans AVG	Average stock for the period of performing Loans to commercial clients (e.g. excluding markets counterparts and operations); managerial figures, key driver of the NII generated by the network activity.
GDP	Gross Domestic Product
Group excl. Non Core	Equivalent to Group excluding Non Core. It is not a separate division
Gross Loans EoP	Total loans to customers at face value (i.e. before deduction of provisions), including active repos and (in divisional figures) intercompany, both performing and non performing (comprising bad loans, unlikely to pay, and past due); debt securities are excluded

### Glossary (5/9)

Gross NPEs	Non performing exposures (before deduction of provisions) comprising bad loans, unlikely to pay, and past due; including only loans to customers and excluding debt securities
Gross NPE Ratio	Non performing exposures divided by gross loans (incl. repos)
Gross performing loans EoP	Total performing loans to customers at face value (i.e. before deduction of provisions), including active repos and (in divisional figures) intercompany; debt securities are excluded.
IFRS9	International Financial Reporting Standard 9
LLPs	Loan loss provisions
MDA	Maximum distributable amount
MREL	Minimum Requirement for own funds and Eligible Liabilities
MtM	Mark to market
NC	Non callable
Net Loans EOP	Total loans to customers at book value (i.e. after deduction of provisions), both performing and non performing (comprising bad loans, unlikely to pay, and past due), including active repos and (in divisional figures) intercompany; debt securities are excluded.

Glossary —

### Glossary (6/9)

Net loans excluding repos EOP	Total loans to customers at book value (i.e. after deduction of provisions), both performing and non performing (comprising bad loans, unlikely to pay, and past due), excluding active repos and (in divisional figures) intercompany; debt securities excluded as well.
Non Core	In 2013, UniCredit ring-fenced the so-called "Non-Core" portfolio in Italy with a target to reduce clients' exposure considered as not strategic; selected assets in Italy to be managed with a risk mitigation approach
Non HR costs	Other administrative expenses (incl. direct costs) net of expense recoveries, plus depreciation and amortisation
NII	Net interest income
NPEs	Non performing exposures comprising bad loans, unlikely to pay, and past due; including only loans to customers and excluding debt securities
NPE Ratio	(Gross or net) non performing exposures as a percentage of total loans, including only loans to customers and excluding debt securities
NPL ratio (EBA definition)	NPLs (bad loans, unlikely to pay, and past due from customer loans and loans to banks) divided by total customer loans and loans to banks
P&L	Profit and loss statement
РСМ	Profit Centre Milan. Dedicated structure in UniCredit SpA supporting CEE countries, including activities mainly related to transactions with Large Corporate customers in CEE
POI	Profit on Investments

Glossary —

### Glossary (7/9)

P2R	Pillar 2 requirement
Q/Q	Current quarter vs previous quarter
RoAC	Return on allocated capital computed as 12.25% of RWA plus deductions for shortfall and securitisations (annualised net profit divided by the allocated capital)
RoTE	Return on tangible equity (annualised net profit divided by average tangible equity)
RWA	Risk weighted asset
Senior preferred exemption	Part of TLAC/MREL requirement that can be filled with senior preferred (2.5% from 2019/3.5% from 2022)
SREP	Supervisory review and evaluation process
SMEs	<ul> <li>Small and medium sized enterprises:</li> <li>In Western Europe: companies below € 50m annual turnover and deserving a specific approach based on dedicated relationship manager (RM) and specialist support</li> <li>In CEE: thresholds range from c. € 1-2m to c. € 50m annual turnover (varying country to country)</li> </ul>
SNP	Senior non preferred
Stated net profit	Refers to Group, Group excl. Non Core and divisions. Profit as shown in our financial statements

### Glossary (8/9)

	Glos	ssary –
Tangible equity	Shareholders' equity (including consolidated profit of the period) less intangible assets (goodwill and other intangibles), less AT1 component; dividend payout is accounted for on a cash basis	·
TFAs	Total Financial Assets. Non-commercial elements, i.e. CIB, Group Corporate Centre, Non Core and Leasing/Factoring are excluded	
Time value	Difference between the sum of expected recoverable cash flows of NPEs and the net present value	
TLAC	Total Loss Absorbing Capacity	
TLTRO	Targeted Longer Term Refinancing Operations	
T2	Tier 2 capital	
TRY	New Turkish lira	
UC	UniCredit S.p.A.	
Underlying net profit	Stated net profit adjusted for non-operating items	

### Glossary (9/9)

Underlying RoTE	Underlying return on tangible equity (underlying net profit divided by average tangible equity)
W.E.	Western Europe includes Italy, Germany and Austria
XVA	Valuation adjustments include: Debt/Credit Value Adjustment (DVA/CVA), Funding Valuation Adjustments (FuVA) and Hedging desk
Υ/Υ	Current year vs prior year
1H/1H	First half of current year vs first half of prior year

Glossary —

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