

RECORD 4Q AND BEST YEAR IN OVER A DECADE: TRANSFORMED AND POSITIONED TO WIN

4022 & FY22 Fixed Income presentation Milan, 31 January 2023

Empowering UniCredit
Communities to Progress.



Executive summary

UniCredit at a glance

Financial highlights

Funding and liquidity

ESG



Transformed and positioned to win

A RECORD YEAR, WELL AHEAD OF UNICREDIT UNLOCKED AND PROTECTING THE FUTURE

OUTSTANDING RESULTS ...

RECORD 40 AND BEST FULL YEAR RESULTS

+13%

NET REVENUE, VS FY21

COST, VS FY21

-2% $+279_{bps}$

ORGANIC CAPITAL GENERATION

CONSECUTIVE QUARTERS OF Y/Y GROWTH

Ongoing industrial transformation propelling these – and future – results 12.3%

RoTE @13% CET1r

5.2_{bn}

NET PROFIT Post AT1 and Cashes

6.5bn Stated Net Profit incl. DTAs and pre AT1 & Cashes BEATING

UniCredit Unlocked 2022 and 20241 targets across all KPIs

14.9%

CET1.

Post 2022 distribution¹

... NOTWITHSTANDING

€1.2bn (NET OF TAX) HEADWINDS & **ACTIONS TAKEN TO SECURE THE FUTURE...**

FORWARD-LOOKING AND ADDITIONAL **OVERLAYS**

Incremental €0.5bn total (gross of tax) €1.8bn

RUSSIA NEGATIVE CONTRIBUTION TO NET PROFIT

€0.2bn

ONE-OFF INTEGRATION COSTS AND INFLATION RELIEF

€0.3bn



TLTRO CONTRACTUAL CHARGES AND RELATED IMPACT ON **HEDGING DERIVATIVES**

€0.2bn

PROPOSED 2022 DISTRIBUTION

€1.91BN CASH DIVIDEND AND €3.34BN² SHARE BUYBACK

€5.25hn³

PROTECTING THE FUTURE

AIMING FOR FY23 RESULTS AND DISTRIBUTION BROADLY IN LINE WITH FY22

All figures related to Group incl. Russia unless otherwise specified

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A strategy to deliver more predictable and higher rated earnings





UniCredit Unlocked

A structurally improved bank, with a refocused commercial franchise, quality earnings, and a refined operating model



CENTERED ON OUR CLIENTS, PURPOSE AND PROFITABILITY

Sustainable profitable growth delivering a positive impact.



EMPOWERED ORGANISATION CONNECTING CLIENTS ACROSS EUROPE

13 banks with unique cross-border positioning.

Unique pan-European footprint with unified client franchise to deliver at scale. Culture of empowerment: decision-making closer to our clients.



COMPREHENSIVE QUALITY OFFERING MEETING CLIENTS' NEEDS

2 product factories complemented by an ecosystem of best-in-class partners.Scale effect attracting talent and best-in-class partners, driving growth.

Enabling **integrated** local coverage to outperform peers: punching above their weight.



DIGITAL AND OPERATIONS - "THE CENTRE" - AS KEY ENABLER

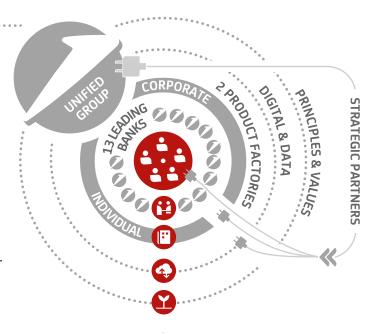
Digital and data rationalized - cyber further improved - efficient operations.Optimize existing technological machine, reclaiming core competencies.
Simplifying products, processes and operations to streamline delivery to our clients.



A NEW MINDSET TO WIN THE FUTURE

Principles and values unite our people and inspire our communities.

Win, the right way, together: always acting through an entrepreneurial spirit guiding growth. Lead by example and embed our principles and values and ESG in everything we do



Leverage our solid foundations and implement an industrial transformation: moving from retrenchment to sustainable profitable growth



Selected highlights of our industrial transformation





PEOPLE & ORGANISATION

SIMPLIFYING THE ORGANISATION

From 5 siloed business divisions to 4 coverage regions

DELAYERING THE ORGANISATION

-28% structures, moving closer to clients

EMPOWERING PEOPLE

Number of managerial committees

STREAMLINING PROCESSES

delegations with increased thresholds, empowering local decision-making within clear framework



CONTENT & PRODUCTS

REFOCUSING CIB

From siloed CIB to two factories focused on product development providing quality and range unmatched by local players to clients unreached by global players

REINFORCING FACTORIES

Hiring of key Managing Directors and Graduates in Corporate Solutions

CREATING AN ECOSYSTEM

Key milestones in creating an ecosystem of best-in-class partners and internalising high margin products value chain **Azimut + Allianz + onemarkets Fund + CNP + ZB Invest**



DIGITAL & DATA

RESILIENT CYBER-SECURITY

Major security incidents, from an already low level (Y/Y)

TAKE BACK CONTROL

545 FY22 digital hire mainly tech specialists

NEW WAY OF WORKING

18 Initiatives running in Agile

DATA-DRIVEN ORGANISATION

+20_{p.p.}

Group banking processes under unified data governance, improving data quality



PRINCIPLES & VALUES

CLEAR VALUES EMBEDDED IN EVERYTHING WE DO

Group Culture Day, Culture Roadshow, Culture Network & Learnings, DE&I focus, People listening as concrete steps to make our new Culture a reality.

LEAD BY EXAMPLE

New lending towards high impact / disadvantaged areas $11.4_{\text{bn}} \ 4.8_{\text{bn}}$ Green Social Social

ESTABLISH CLEAR KPIS

Net Zero: set targets on first three priority sectors and accompanying our clients on their transition journey



^{1.} Including ESG-linked lending

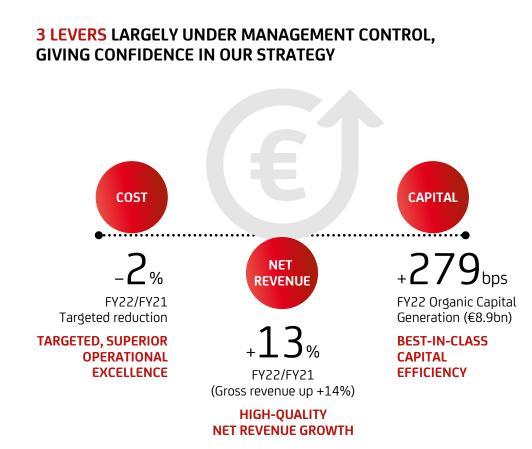
Record 4Q underpinning UniCredit's best year



2022 RESULTS

	4Q22	Group				
In million		Y/Y	excl. Russia			
Net Revenue	5,191	+44%	4,735			
o/w Fees ¹	1,839	-1%	1,785			
o/w NII	3,426	+43%	3,198			
Total Costs	-2,474	+0.5%	-2,394			
GOP	3,246	+65%	2,971			
Net Profit ²	1,457	+2.2x	1,440			
RoTE	11.8%	+6.4p.p.	12.2%			
RoTE @13% CET1r	14.1%	+7.8p.p.	14.7%			
C/I Ratio	43.2%	–12.4p.p.	44.6%			
CET1r, pro-forma for FY22 distribution ³						





Group including Russia unless otherwise specified

Incl. client hedging fees accounted within trading profit
 Refer to Annex for Net Profit definition

3. Distribution subject to supervisory and shareholder approvals



Positioned to deliver on our commitments



	FY23 GUIDANCE ¹
Net revenue	>18.5bn
Net interest	>11.3bn
Costs	<9.7 _{bn}
Cost of risk	30-35 _{bps}
Net Profit	Broadly in line with FY22



Aiming for FY23 distribution² broadly in line with FY22





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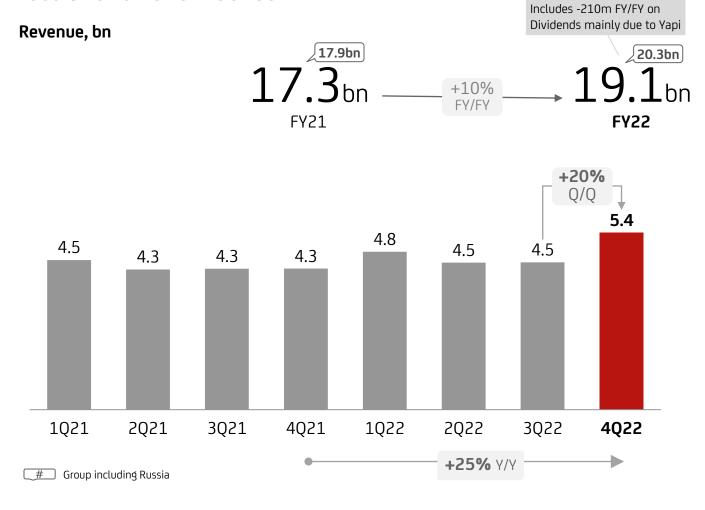
ESG



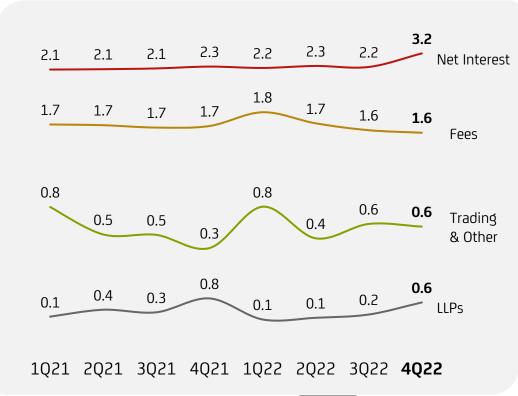
Revenue growth driven by rate environment and strong commercial activities

Net interest income and elevated client trading activity Y/Y more than offsetting impact of market volatility on AuM

fees and lower dividends



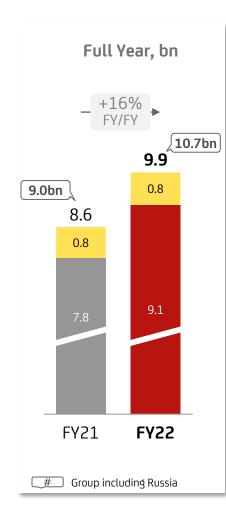
Revenue and LLPs quarterly evolution by item, bn

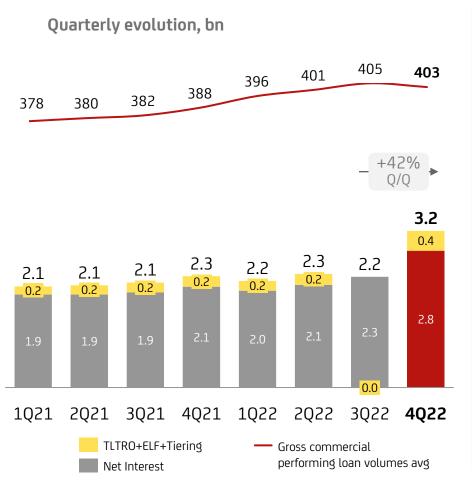


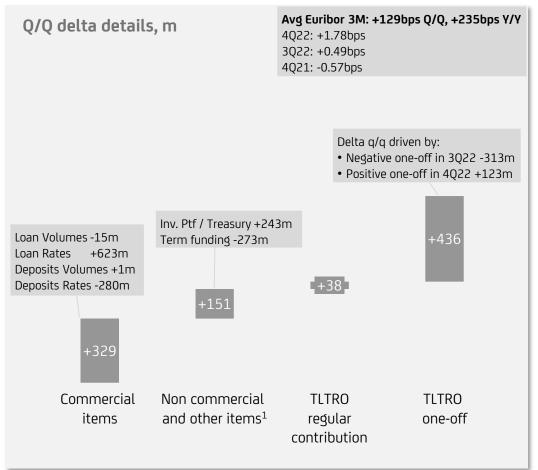
5.2bn +44% Y/Y 4022 Net revenue at +35% Y/Y



Net interest income benefitting from client rate dynamics and TLTRO

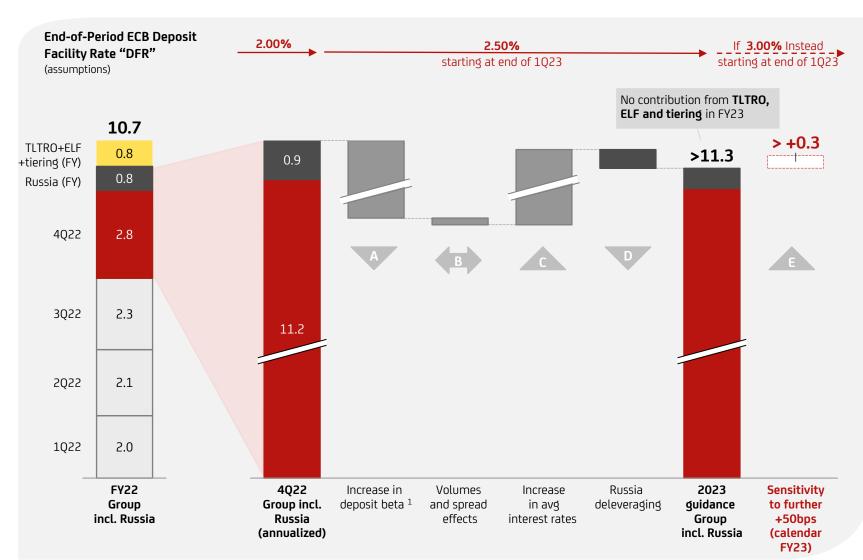








Net interest income: FY23 further upside with conservative assumptions



ASSUMPTION ON PROJECTIONS



Increase in deposit beta¹ from the level observed in 4Q22 (c.20%) to the assumed one in FY23 (c.40%)



Volumes broadly stable to slightly up (versus 4Q22 annualised), offset by some loan spread compression



Positive impact driven by increase in avg interest rates, from the avg 4Q22 level to assumed one (ECB DFR at 2.50%, lower than forward curve)



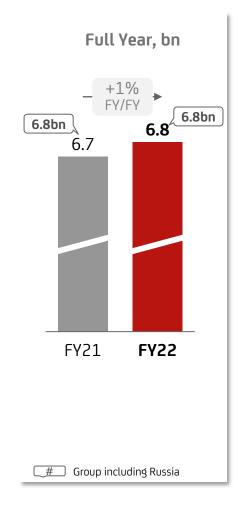
Lower NII from Russia due to deleveraging

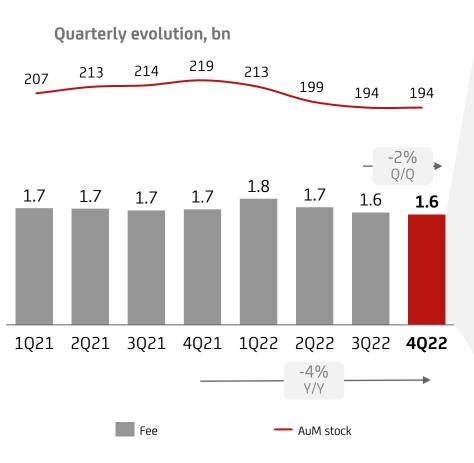


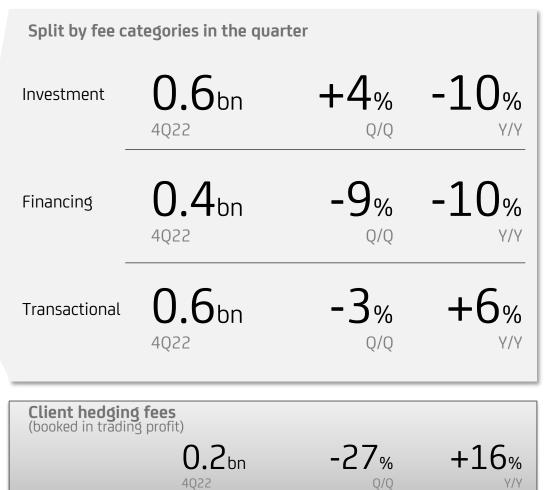
Additional sensitivity related to ECB DFR only For further ECB DFR increases, the incremental benefit on NII progressively decreases, subject to deposit beta and volume dynamics



Resilient outcome in a challenging year thanks to diversified fee mix

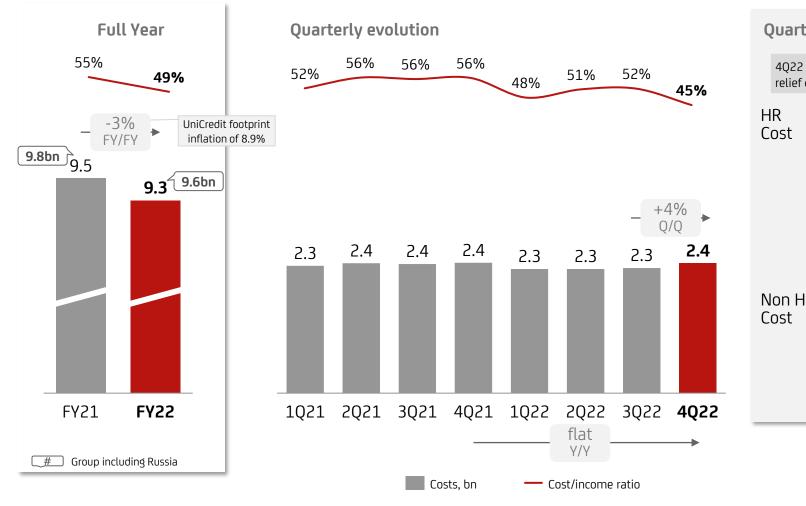








Continued strong delivery on costs discipline despite major inflation impact

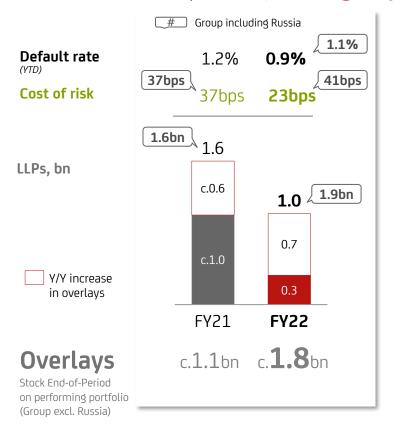




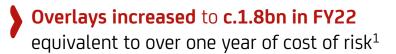


Low cost of risk reflecting solid credit portfolio and building substantial overlays

Increased overlays in 4Q22 for geo-political risks to mitigate potential future impact





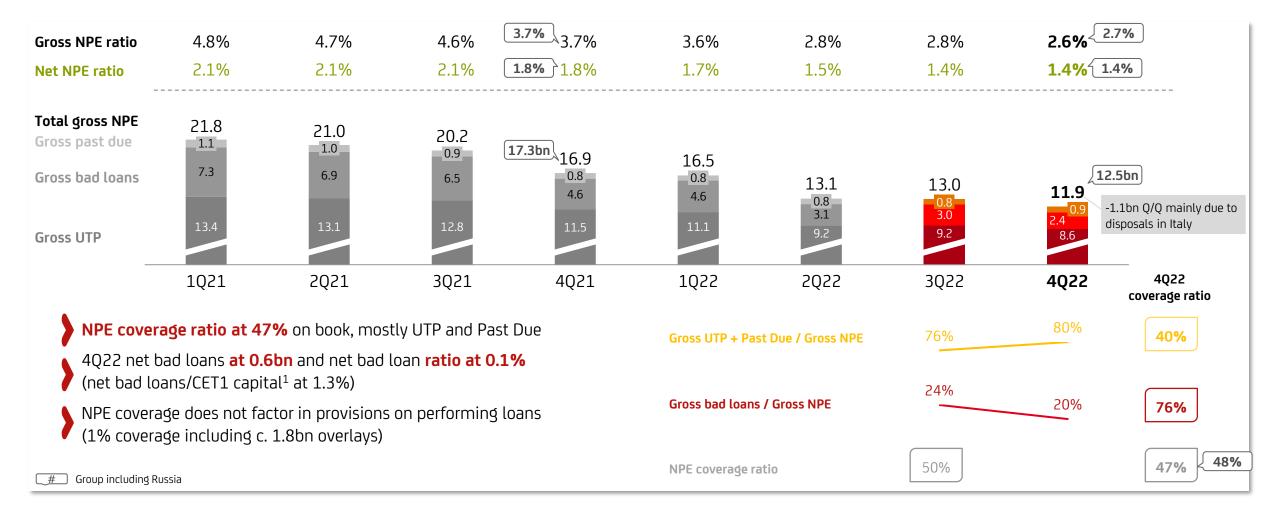


Default rate at 0.9%, confirming the good quality of the portfolio

Broadly stable EL both on stock (35bps) and on new business (26bps)

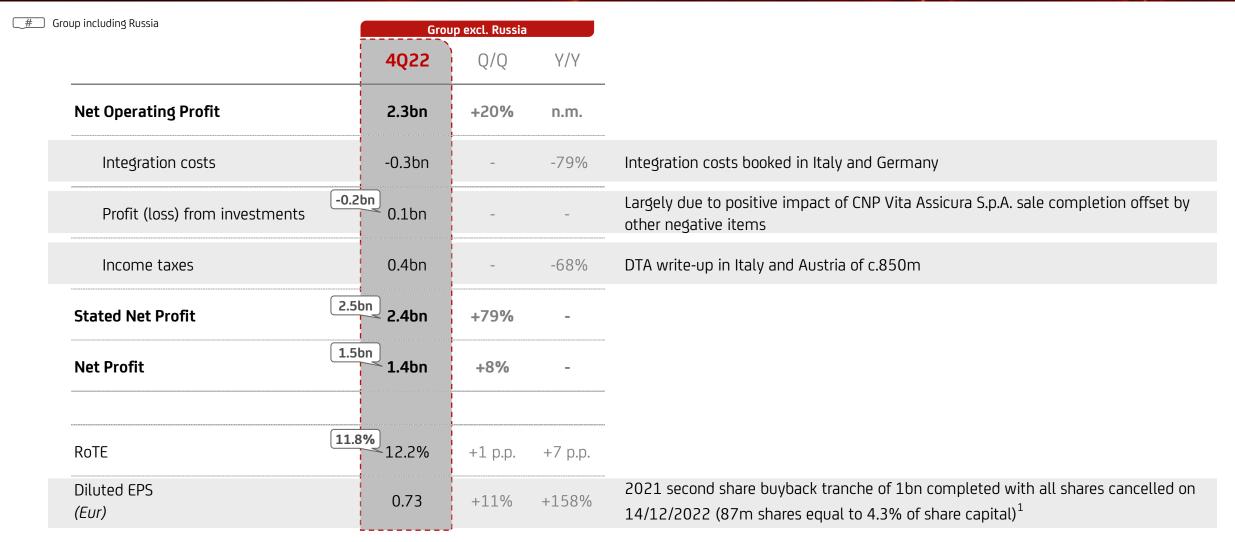


Further reduction of NPE and improvement of mix





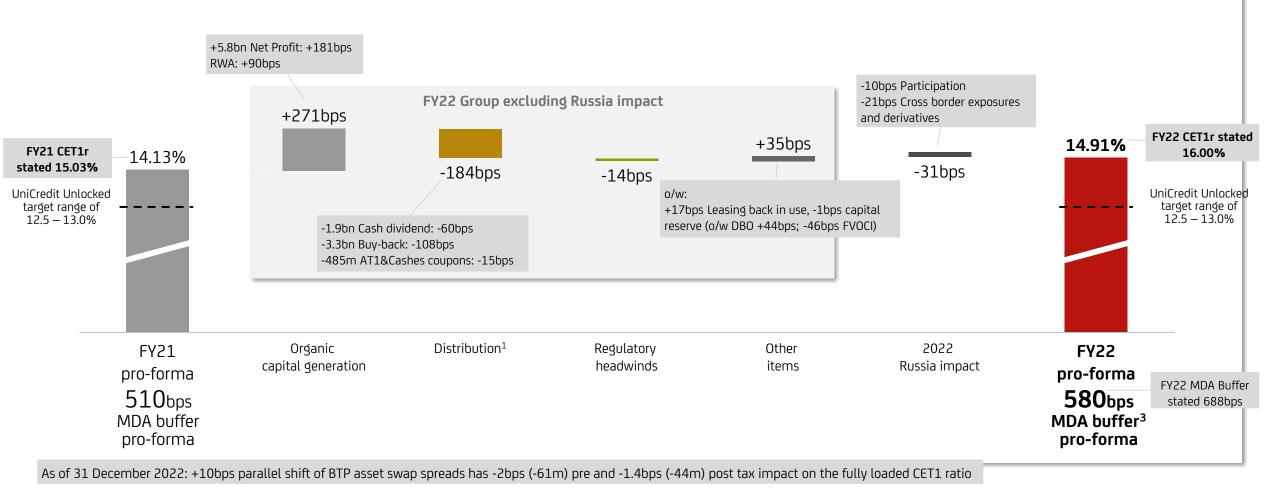
4Q22 notable items





FY22 capital significantly improved allowing much higher distributions

FY22 CET1r well above FY21 even netting for 5.25bn distribution¹ and Russia residual "extreme loss" assessment²



1. Subject to supervisory and shareholder approval

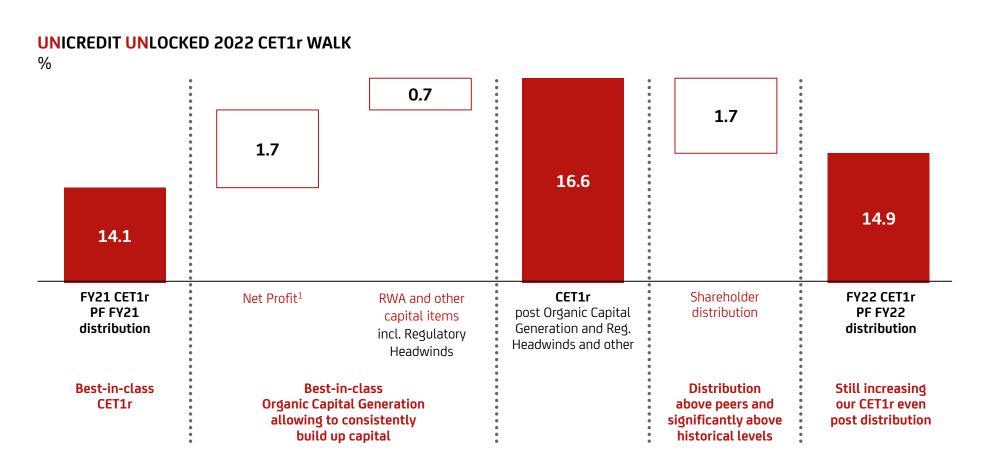


^{2.} Refer to page 42 in annex for details. Residual impact from "extreme loss" assessment at 31 December 2022 equal to -58bps.

^{3.} Using the requirement as of 31 December 2022. Please note that P2R has changed since 1 January 2023 as communicated in the related press release of 15 December 2022.

Outsized capital generation funding distribution and higher CET1r







FY22 distribution subject to supervisory and shareholder approvals

Focused capital strategy drives sustainable results, and provides capacity for investments and for future distribution



^{1.} Stated Net Profit net of DTA TLCF write-up

Russia: resized, refocused and rationalised at minimum cost

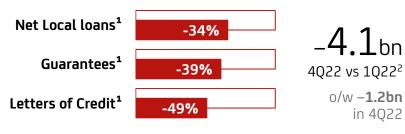






RESIZED, **REFOCUSED AND OPTIMISED**





OPTIMISED OPERATIONS

... Liquid

... Well capitalised

... Well provisioned

... Optimised

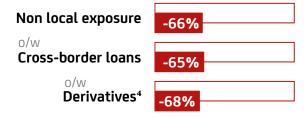
22**bn Net Profit FY22** negative impact from Russia **... substantially reduced** from c.–0.9bn in 1022

Non-local

ORDERLY **DE-RISKING AND SOUNDLY COVERED EXPOSURE**

SUBSTANTIALLY REDUCING EXPOSURE

□ 8 March 2022 ■ 4022



since 8 Mar. 223 o/w -1.0bn

in 4Q22

MAINTAINING CONSERVATIVE **COVERAGE** WHILE RELEASING LLPS ON THE BACK OF REDUCED EXPOSURE

35% Intragroup Cross-border derivatives fully collateralised coverage

LIMITED REMAINING IMPACT **EVEN IN UNLIKELY CASE OF EXTREME LOSS**

Impact from extreme loss assessment

Impact ³	CET1r ² Proforma
1022 Extreme loss a -128bps	
4Q22 Residual ³	

-58_{bps}

Group CET1r top tier in extreme loss scenario and increasing vs. 4Q21

14.3%

CONTINUOUSLY LOOKING **FOR OPPORTUNITIES TO DE-RISK AT FAIR VALUE**

Exposure reduction in Local Net Loans, Guarantees and Letters of Credit are based on official FX rates published by Central Bank of Russia as per 31 December 2022

- 2. Total absolute reduction in Local Net Loans, quarantees and Letters of Credit 3. Gross of LLPs, refer to Annex p.42 for details
- 4. Excluding the positive excess MtM of FX hedging of excess capital 5. CET1r at 13.3% is 1022 pro-forma for 1bn 2nd SBB tranche and the -128bps extreme loss assessment (net of -92bps already taken in 1022)



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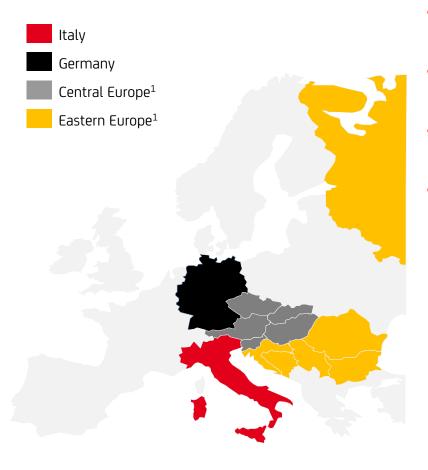
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2023 Group Funding Plan - Coordinated Group-wide funding model under SPE



- UniCredit S.p.A. acts as the Group Holding as well as the Italian operating bank and is the TLAC/MREL issuer under Single-Point-of-Entry (SPE)
- Geographical diversification and well-established name with recognition in domestic markets provides funding diversification
- Modest size 2023 Group Funding Plan, with UniCredit S.p.A. expected to return issuing
 Covered Bonds
- In Jan 23 already raised a combined amount of €3.5bn with public issuances out of the 3 main legal entities, with strong demand, high quality/granular books, limited New Issue Premium paid and solid performance on the secondary market, proof of investors' appetite

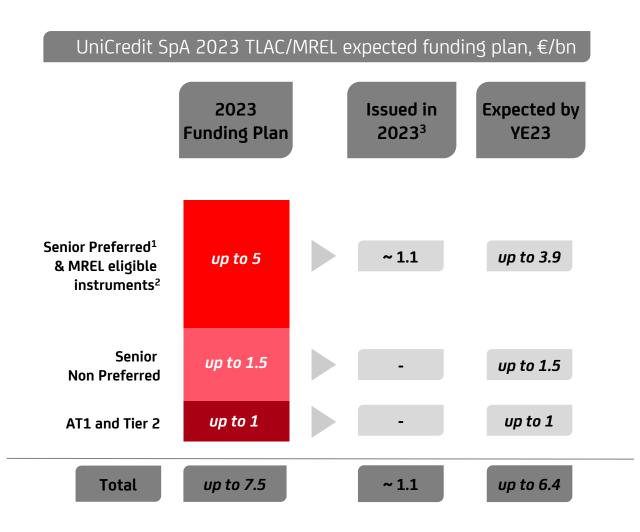
	2023 Budget - Volumes (€/bn)									
	Group		lta	Italy		Germany		CE & EE		
	2023 Budget	Already Issued	2023 Budget	Already Issued	2023 Budget	Already Issued	2023 Budget	Already Issued		
Covered Bonds and Securitizations ²	up to 9	~ 2.4	up to 3	-	up to 3	~ 1.4	up to 3	~ 1		
Senior Preferred and Structured Notes	up to 7.5	~ 1.1	up to 5	~ 1.1	up to 2	-	up to 0.5	-		
Senior Non Preferred	up to 1.5	-	up to 1.5	-	-	-	-	-		
AT1 and T2	up to 1	-	up to 1	-	-	-	-	-		
Total	up to 19	~ 3.5	up to 10.5	~ 1.1	up to 5	~ 1.4	up to 3.5	~1		



^{1.} Austria, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Romania, Russia, Serbia, Slovakia and Slovenia

^{2.} Other secured funding sources like supranational funding not included

2023 TLAC/MREL Funding Plan: limited volumes skewed towards more senior instruments



Main drivers

MREL Funding Plan 2023 in line with historical trend:

- Volumes skewed towards more senior instruments: in Jan. 2023 already issued 1bn Senior Pref. (in 6nc5Y format)
- Bank capital needs to remain limited in light of the strong capital ratios: depending on balance sheet evolution and market conditions up to €1bn AT1 might be issued during the year

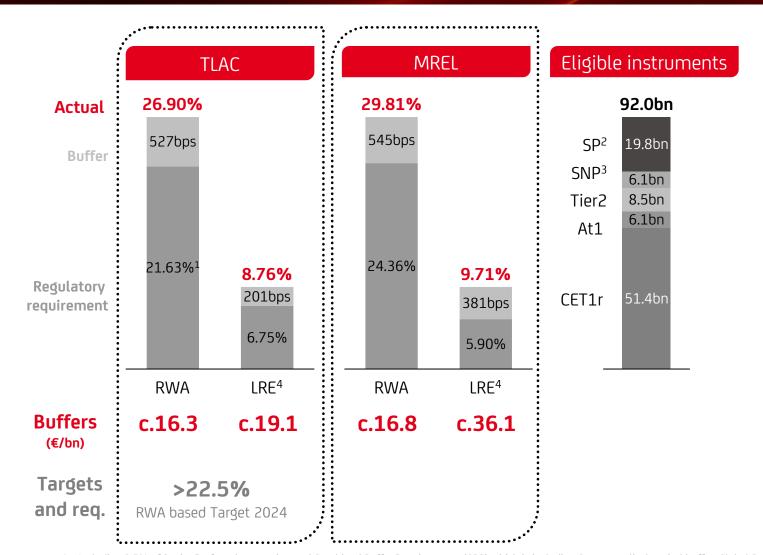


^{1.} Senior Preferred plain vanilla instruments are used to exploit the so called "senior exemption" as well as to meet MREL requirement

^{2.} Volumes gross of expected buy back flows

^{3.} As of 20 Jan 23

4Q22 Ample buffers over TLAC and MREL requirements



: Ample buffers over capital and liquidity regulatory requirements

CET1 ratio Fully Loaded Stated

(4022)

16.00%

Target 2024: 12.5-13%

Tier 1 ratio transitional

(4Q22)

18.65%

Target 2024: 14.83%

Total Capital ratio transitional

(4Q22)

21.42%

Target 2024: 16.83%

Liquidity coverage ratio⁵

(4Q22)

156%

Target 2024: 125-150%

Leverage ratio transitional

(4Q22)

6.07%

Target 2024: >5%

220bn liquid assets

immediately available,

well above 100%

of wholesale funding

maturing in 1 year

- 3. Senior Non Preferred (SNP)
- 4. Based on Leverage Ratio Exposures
- 5. LCR shown is point in time ratio as of 31 Dec 22, regulatory figure published in Pillar 3 as of 4022 will be 161% (trailing 12M average)



^{1.} Including 3.5% of Senior Preferred exemption and Combined Buffer Requirements (CBR) which is including Countercyclical capital buffer, Global Systemically Important Institutions buffer, Systemic risk buffer

^{2.} Senior Preferred (SP): Including eligible structured notes (e.g. certificates) and deposits.

Covered Bonds (CB)



UniCredit is a key mortage provider and a leading Covered Bond issuer in Italy, Germany and Austria





Low risk profile as collateral mainly in attractive regions and low >90days past due rate





High level of collaterization, especially on the mortgage portfolio

Program size					
Maturity					
Rating					
Key Program data ¹					
CB outstanding					
Cover Pool outstanding					
Overcollateralization					
Mix (resi/commercial)					
Weighted avg. cLTV					
Residual Maturity					
Interest rate (floating/fix)					
Portfolio >90days due					
ECB Eligibility ²					









Mortgage	Mortgage	Public sector	Mortgage	Public sector	Mortgage
35bn Euro	50bn Euro	50bn Euro	40bn Euro	40bn Euro	7bn Euro
soft-bullet	soft-bullet ³	soft-bullet ³	hard & soft-bullet ³	hard & soft-bullet ³	soft-bullet
Aa3 (Moody's)	Aaa (Moody's)	Aaa (Moody's)	Aaa (Moody's)	Aaa (Moody's)	Aa2 (Moody's)
18.2bn	25.1bn	2.9bn	7.7bn	3.1bn	4.7bn
28.8bn	31.1bn	6.0bn	16.8bn	6.0bn	6.2bn ⁵
62%	24%	106%	117%	95%	32%
98.5%/1.5%	70.9%/29.1%	n/a	74.3%/25.7%	n/a	76%/24%
49%	42.3% ⁴	n/a	48%	n/a	61%
8.9yrs	16.1yrs	9.6yrs	9.7yrs	8.8yrs	17.4yrs
39%/61%	18.0%/82.0%	26.1%/73.9%	59%/41%	44%/56%	18%/82%
20bps	1.2bps	0%	0%	0%	0%
Yes	Yes	Yes	Yes	Yes	Yes
	35bn Euro soft-bullet Aa3 (Moody's) 18.2bn 28.8bn 62% 98.5%/1.5% 49% 8.9yrs 39%/61% 20bps	35bn Euro 50bn Euro soft-bullet soft-bullet³ Aa3 (Moody's) Aaa (Moody's) 18.2bn 25.1bn 28.8bn 31.1bn 62% 24% 98.5%/1.5% 70.9%/29.1% 49% 42.3%⁴ 8.9yrs 16.1yrs 39%/61% 18.0%/82.0% 20bps 1.2bps	35bn Euro 50bn Euro 50bn Euro soft-bullet soft-bullet³ soft-bullet³ soft-bullet³ Aa3 (Moody's) Aaa (Moody's) Aaa (Moody's) 18.2bn 25.1bn 2.9bn 28.8bn 31.1bn 6.0bn 62% 24% 106% 98.5%/1.5% 70.9%/29.1% n/a 49% 42.3%⁴ n/a 8.9yrs 16.1yrs 9.6yrs 39%/61% 18.0%/82.0% 26.1%/73.9% 20bps 1.2bps 0%	35bn Euro 50bn Euro 50bn Euro 40bn Euro soft-bullet soft-bullet³ soft-bullet³ soft-bullet³ hard & soft-bullet³ Aa3 (Moody's) Aaa (Moody's) Aaa (Moody's) Aaa (Moody's) 18.2bn 25.1bn 2.9bn 7.7bn 28.8bn 31.1bn 6.0bn 16.8bn 62% 24% 106% 117% 98.5%/1.5% 70.9%/29.1% n/a 74.3%/25.7% 49% 42.3%⁴ n/a 48% 8.9yrs 16.1yrs 9.6yrs 9.7yrs 39%/61% 18.0%/82.0% 26.1%/73.9% 59%/41% 20bps 1.2bps 0% 0%	35bn Euro 50bn Euro 50bn Euro 40bn Euro 40bn Euro soft-bullet soft-bullet³ soft-bullet³ hard & soft-bullet³ hard & soft-bullet³ Aa3 (Moody's) Aaa (Moody's) Aaa (Moody's) Aaa (Moody's) 18.2bn 25.1bn 2.9bn 7.7bn 3.1bn 28.8bn 31.1bn 6.0bn 16.8bn 6.0bn 62% 24% 106% 117% 95% 98.5%/1.5% 70.9%/29.1% n/a 74.3%/25.7% n/a 49% 42.3%⁴ n/a 48% n/a 8.9yrs 16.1yrs 9.6yrs 9.7yrs 8.8yrs 39%/61% 18.0%/82.0% 26.1%/73.9% 59%/41% 44%/56% 20bps 1.2bps 0% 0% 0%



^{1.} Data as of 4Q22

^{2.} Generally valid except for specific instruments (e.g. Namenspfandbriefe) not complying with ECB eligibility criteria

^{3.} Possibility of maturity extension by the Cover Pool administrator, according to Article §30 of the German Pfandbrief Act and according to § 22 Austrian Pfandbriefgesetz

^{4.} Average loan-to-value ratio, weighted using the mortgage lending value according to section 28 para. 2 no. 3 of German Pfandbrief Act

^{5.} Regional split of mortgages distribution: 72% Czech Republic and 28% Slovakia

Strong capitalization and risk profile are supportive in current environment

STANDARD FitchRatings Moody's &POOR'S BBB/Stable/A-21 Baa3/Negative/P-31 BBB/Stable/F21 UniCredit AA-/n.r. Aa3/Aa3 Covered Bonds (Italian OBGI/ OBGII) 2 AA/n.r. Counterparty/ Deposit rating³ BBB+ Baa1 BBB+ Senior Preferred/ Outlook/ Short-Term Baa1/ Negative/P-2 BBB/ Stable/A-2 BBB/ Stable/F2 Senior Non Preferred BBB-Baa3 BBB-Tier 2 BB+ Baa3 BB+ Additional Tier 1 Ba3 BBn.r. Stand-alone rating4 bbb baa3 bbb UniCredit's issuer rating stands at 'BBB'/Stable and UniCredit's deposit and senior preferred ratings are In July '22 UniCredit's issuer outlook was aligned reflects the improved asset quality. Fitch's expects that with the Italian sovereign to 'Stable' +2 notches higher than the Italian Sovereign rating UniCredit's tightening of credit risks will help

- Strong geographic diversification continues to support UniCredit's profile business and Capitalization will remain supportive thanks to rising interest rates supporting profitability
- Asset quality deterioration will be manageable for UniCredit and not nearly as material as in the previous downturn

- at 'Baa1',
- The bank's outlook was aligned with the Italian sovereign to 'Negative' in Aug'22
- The banks financial profile reflects its good capital buffers, improved asset-risk metrics and overall sound funding and liquidity
- mitigate asset-quality pressures from the current uncertain operating environment
- The banks further benefits through its well-established and international banking franchise
- Deposits at 'BBB+', +1notch above the sovereign as UniCredit will maintain sufficient capital buffers to meet regulatory requirements (e.g. TLAC and MREL)



(A-)/BBB+/Stable/A-21 (bbb+)4

(A-)/BBB+/Negative/A-21 (bbb+)⁴

(A1)/A2⁵/Negative/P-1¹ (baa2)4

(A2)/Baa17/Negative/P-21 (baa2)⁴

(A-)/BBB+6/Negative/F21 $(bbb+)^4$

Not rated



- 1. Order: (Counterparty)/Long-term senior unsecured debt rating / Outlook or Watch-Review / Short-term rating 2. Soft bullet/Conditional pass through
- 3. Rating shown: S&P: Resolution Counterparty Rating; Moody's: Long Term Counterparty Risk Rating; Fitch: Deposits rating 4. Stand-alone rating 5. Deposit and senior-senior rating shown, while junior-senior debt at 'Baa2'
- 6. Long-term senior preferred debt rating at 'A-' 7. Long-term senior unsecured debt rating shown, while deposit rating at 'A3' with stable outlook

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ESG Principles and 2022-2024 Targets

- We will hold ourselves to the highest possible standards so that we do the right thing by our clients and society
- We are totally committed to supporting our clients in a just and fair transition
- We will reflect & respect the views of our stakeholders in our business and decision-making process



57.7_{bn} FY22 Actual (managerial)

150bn 2022-24 Target

Environmental Lending¹ Energy efficiency and ESG linked lending as key growth drivers in FY22 ESG Investment Products² Positive performance vs target with ESG Penetration rate at c. 46%

Sustainable Bonds³

Volumes recovery in 2H22 despite general ESG market issuance slow down

Social Lending¹

Lending for High Impact and Disadvantaged Areas as key growth drivers in FY22





In 2022 first Net Zero targets set on most material and carbon intensive sectors

UniCredit focus in 2022



Sector prioritization

- Oil & Gas, Power **Generation** and **Automotive** prioritized to set first Net Zero targets for
 - Materiality in UCG portfolio
 - Share of carbon emissions
- On **Coal**, phase out strategy and policy already in place – Phase out by 2028



Emission baseline



- **2021 baseline**¹ computation on three prioritized sectors
 - On lending portfolio
 - Following PICAF methodology and main guidelines available on Net Zero
 - Focusing on **SME** and **Large** Corporates, according to data availability



Group targets

- 2030 and 2050 Group **level** of ambition¹ set on three prioritized sectors
- Using the most suitable **metric** for each sector, according to market best practices
- **In line** with the **IEA Net Zero** benchmark **scenario**

Going forward in 2023 and 2024

- Start monitoring baseline evolution vs. targets
- Proceed in **target setting** for other carbon intensive sectors²
- Detail **transition plan**



UniCredit set Net Zero Group targets on the three prioritized sectors in line with available guidelines and best market practices

Sector	Value chain	Primary metric	Emission coverage	Main rationale	Portfolio in scope (drawn exposure, €bn)¹	2021 Baseline ²	2030 Target ²
Oil & Gas	Full value chain	Financed emissions	■ Scope 3 ³	Comprehensive value chain coverageMarket best practices	7.8	• 21.4 MtCO2e	- 29% <i>vs.</i> baseline
Power generation	Generation only	Physical intensity	Scope 1	 Market best practice Relevance for portfolio steering Data availability 	- 8.9	208 gCO2e/kWh	• 111 gCO2e/kWh
Automotive	 Road vehicles⁴ manu- facturers 	Physical intensity	 Scope 3 – Tank to Wheel³ 	 Market best practice Relevance for portfolio steering Guidelines availability 	1.8	■ 161 gCO2/vkm	■ 95 gCO2/vkm

Phase out by 2028 policy for Coal in place



Leading by example and supporting our clients' green and social transition

Environment

Promoting sustainable financial instruments

3.56_{bn}

own Green Bonds issued

of total amount

- **2 Senior Green Bond** issued in Jun 21 and Nov 22 for 1bn each
- 2 Green Mortgage Covered Bond issued in Sep 21 and Sep 22 for **0.5bn each**
- 1 Green Mortgage Covered Bond issued in May 22 for **0.5bn**
- 1 Green Mortgage Covered Bond issued in Oct 21 for **0.06bn**
- Plastic free achievement Single-use plastic items were progressively removed from all canteens, cafeterias and coffee and vending machines

Social

Promoting sustainable financial instruments



1 Social Bond issued in Sep 21 for **155m**

own Social Bonds issued

- Investment towards closing gender pay gap
- Corporate citizenship and philanthropic initiatives

contribution to communities

Education and awareness





Financial Education beneficiaries in FY22 **ESG** Awareness beneficiaries in 9M22

Pan-European partnership with **Teach For All** to advance children education cross-countries

Governance

- Global ESG policies
 - **30% weight** of ESG and Culture KPIs² in the CEO and Top Management remuneration policy
 - DE&I Global Policies and Guidelines on inclusive language & recruitment and gender transition
 - **Gender equity & inclusion** across organization
 - **Training** initiatives on ESG and climate change
- Strong diversity and inclusion framework

46% 43% 36%

female BoD

female GEC

female Leadership team

presence in BoD

presence in GEC

international international international presence Leadership team

Employee Resource Groups on 5 diversity strands³ and broader DE&I across Group countries



Supporting integration of ESG into UniCredit's strategy

ORGANISATION AND GOVERNANCE STRUCTURE, FOCS ON ESG

Board of Statutory Auditors BOARD OF DIRECTORS ESG Committee Internal Controls & Risks INTERNAL AUDIT Committee **BOARD COMMITTEES** Remuneration Committee Related-Parties Committee Corporate Governance & Nomination Committee ESG Strategy Council **GROUP EXECUTIVE** COMMITTEE Group Non-Financial Risks and Controls Committee CEO Office Group Stakeholder Engagement Group Risk Management **Group Client Solutions** Group Strategy & ESG

ESG GOVERNANCE AND MANAGEMENT

- Supports the BoD on the ESG strategy and sustainability components
- Group's most senior executive committee, chaired by the CEO, defines the overall ESG Strategy, ensures the effective steering, coordination and control of the Group business
- Subgroup of the GEC members and other top managers, it provides oversight and strategic guidance across the Group on the definition and implementation of the Group's ESG strategy
- Supports the CEO in the role of steering and monitoring Non-Financial Risks

Deals with all initiatives which are critical for the CEO, such as strategy, M&A, the further integration of ESG criteria in our business, stakeholder management, and regulatory affairs. Group Strategy & ESG proposes the definition of the Group's ESG strategy to the ESG Strategy Council and the ESG Committee, reports its status of accomplishment and adopts relevant policies and standards. It prepares the Group Integrated Report.



Delivering on commitment to sustainability

4Q21 1Q22 2Q22





2022 UniCredit Top Employer in Europe for the sixth year



Named by Capital Finance International magazine (CFI.co) as the Best Social Impact Bank in Europe in 2021

CEO Alliance

Joined the CEO Alliance, a group of 13 leading European companies working towards a more propseroud, sustainable and resilient Europe



Financial Times 2022 Diversity Leaders Index inclusion for the first time 33



Joined the UN-Convened Net Zero Banking Alliance



Signed UNEP-FI commitment to Financial Health and Inclusion



Ranked for the first time in the 2022 Top 100 Globally for Gender Equality by Equileap: #5 in Italy (the only bank) and #95 out of nearly 4.000 global companies



Ranked #1 in Italy by the European Women on Boards 2021 Gender Diversity Index



Bloomberg Gender-Equality Index 2022 inclusion for the third year



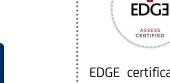
Ranked #14 by 2022 Break The Ceiling 101 Best Global Companies for women in leadership Index



Best ESG rating among Italian banks by Standard Ethics in the MF Banking Awards



UCG was included in the German Institute of Quality and Finance's 300 Digital Star ranking in the banking area



EDGE certification for gender equity and inclusion in Austria, Germany and Italy. The three banks in each country have been recognised as the only EDGE certified organisations in the banking industry in Europe

EDG3

3Q22



Signed the Sustainable STEEL Principles, a climate-aligned finance agreement for the steel sector



First bank in Europe to obtain the ESG GRESB scoring on its corporate real estate portfolio

First Italian bank to sign the Finance for Biodiversity Pledge



Joined the Ellen MacArthur Foundation's to accelerate the circular economy transition



Recognised as a Top Employer Europe for the banks in Austria, Bulgaria, Germany, Hungary, Italy and Serbia by Top Employers Institute

Strong environmental, social and reputational risk management and policies

Environmental, social and reputational risk management



Sector Policies



Scope and objectives

- Strong corporate culture of risk management prioritising environmental and social issues disseminated
- Economic, financial and non-financial risks assessed and managed through a global policy on group credit operations and other specific policies
- Environmental, social and reputational risk impacts associated with customer activity
- Equator Principles implemented and integrated whenever applicable
- Detailed sector policies adopted. Portfolio exposures monitored accordingly

Sector Policies Nuclear energy Coal sector Defence/Armaments Water infrastructure Updated Human rights Oil & Gas sector (commitment) Mining sector Deforestation Updated (commitment) UniCredit signed **Tobacco** the Free-Tobacco (commitment) Finance Pledge Position paper published

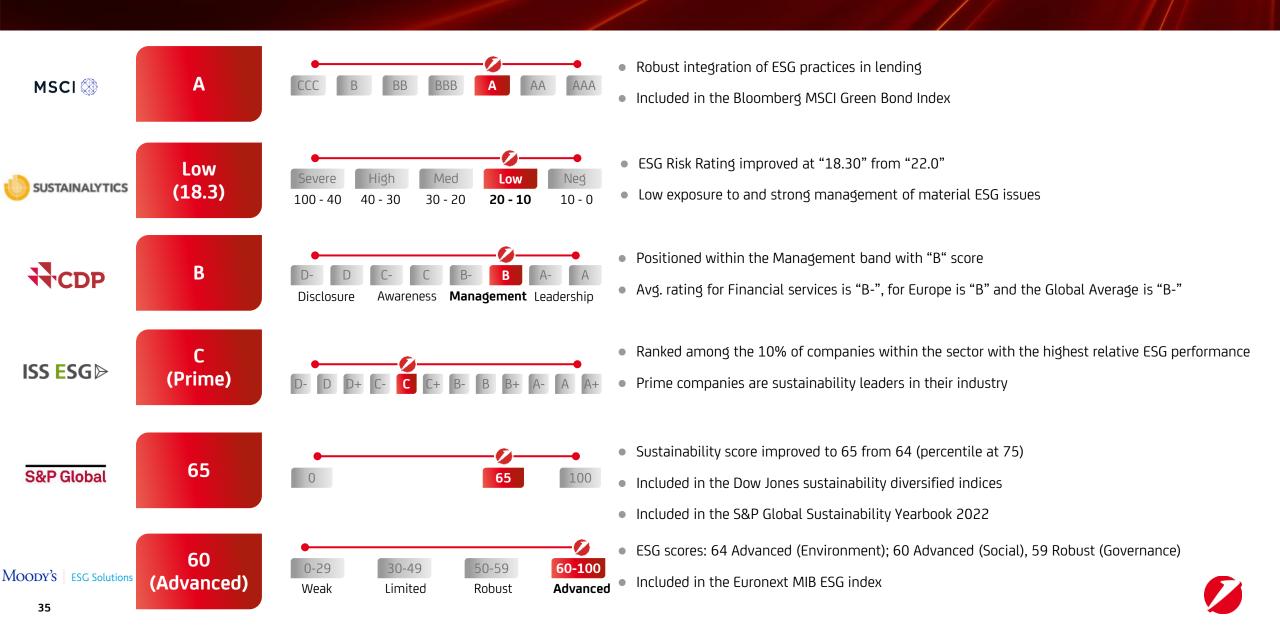
Equator Principles

Other Environmental and Social Impacts (Ad Hoc Assessment)

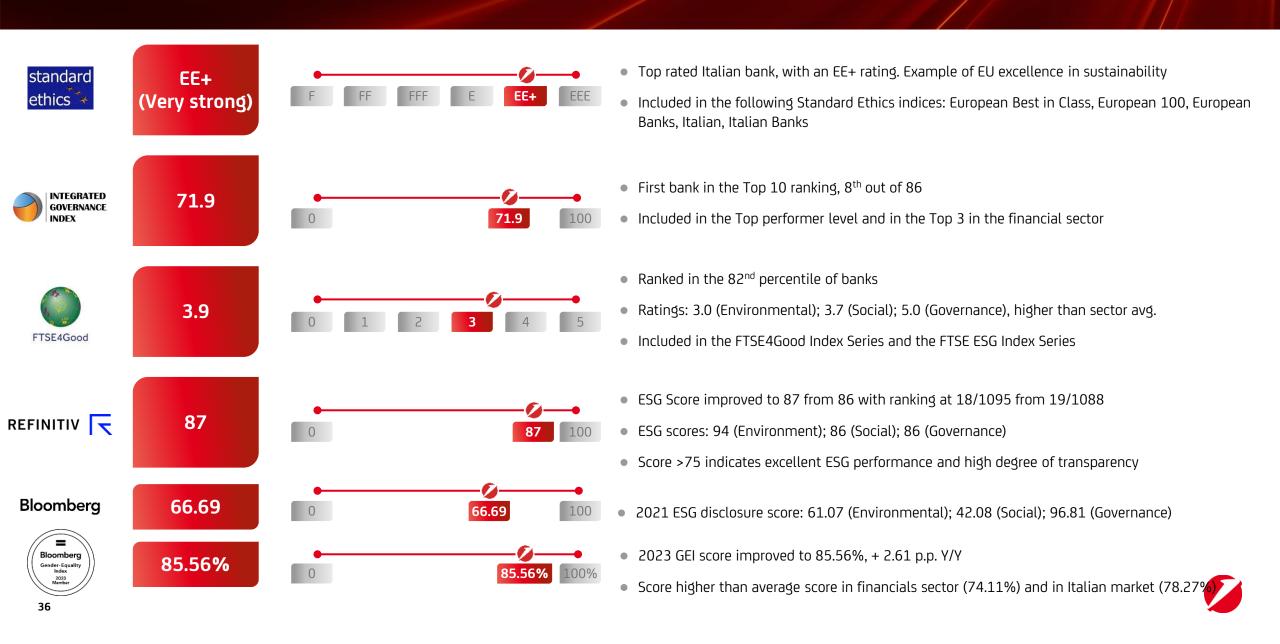
Environmental, Social and Reputational Risk Prevention Process

- framework of standards for determining, assessing and managing environmental and social risk
- framework of sector-specific standards to identify, assess and mitigate environmental, social and reputational risks and impacts with customers
- ad-hoc analysis leveraging on data analytics, key internal functions and external ESG providers
- Group Non-Financial Risks and Controls Committee (GNFRC) supports the CEO in the role of steering and monitoring Non-Financial Risks
- regarding sensitive sectors and client relationships awareness and knowledge of potential reputational risks

ESG ratings and indices (1/2)



ESG ratings and indices (2/2)



End notes



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Information related to this presentation (1/3)

General notes

End notes are an integral part of this presentation.

All data throughout the documents are in **Euros**

Numbers throughout the presentation may not add up precisely to the totals provided in tables and text due to rounding

Russia includes the local bank and legal entities, plus the cross border exposure booked in UniCredit SpA

CET1 ratio fully loaded throughout the document, unless otherwise stated

Allocated capital calculated as 13.0% of RWA plus deductions throughout the document

Shareholder distribution subject to supervisory and shareholder approvals

Figures relating to the last quarter 2021 and the first quarter 2022 have been restated to following the reclassification of UniCredit Leasing S.p.A. and its controlled company and of UniCredit Leasing GMBH and its controlled companies out of the non current assets held for sale.



Information related to this presentation (2/3)

Main definitions

"Clients" means those clients that made at least one transaction in the last three months

"Cost of risk" based on reclassified P&L and Balance sheet, calculated as (i) LLPs of the period (annualised in the interim periods) over (ii) average loans to customers

(including active repos, excluding debt securities and IFRS5 reclassified assets).

"Coverage ratio (on NPE)" Stock of LLPs on NPEs over Gross NPEs excluding IFRS5 reclassified assets

"Customer Loan" Net performing and non-performing loans to customers excluding active repos, debt securities, intercompany for divisions

"Default rate" Percentage of gross loans migrating from performing to non performing over a given period (annualized) divided by the initial amount of gross

performing loans

"Diluted EPS" calculated as Net Profit - as defined below - on avg. number of diluted shares (i.e. outstanding shares excluding avg. treasury and CASHES usufruct

shares)

"Expected Loss (EL)" based on performing portfolio with details for both stock and new business done since January current year. Calculated as expected loss over exposure

at default

"Gross Comm. Perf. Loan AVG" Average stock for the period of performing Loans to commercial clients (e.g. excluding markets counterparts and operations); managerial figures, key

driver of the NII generated by the network activity

"Gross NPEs" Loan to customers non performing exposures before deduction of provisions, comprising bad loans, unlikely to pay, and past due (including active

repos, excluding debt securities and IFRS5 reclassified assets)

"Gross NPE Ratio" Gross non performing exposures over gross loans to customers (including active repos, excluding debt securities and IFRS5 reclassified assets)

"Net NPEs" Loan to customers non performing exposures after deduction of provisions, comprising bad loans, unlikely to pay, and past due (including active repos,

excluding debt securities and IFRS5 reclassified assets)



Information related to this presentation (3/3)

Main definitions

"Net NPE Ratio" Net non performing exposures over net loans to customers (including active repos, excluding debt securities and IFRS5 reclassified assets)

"Net profit" means Stated net profit adjusted for AT1 and CASHES coupons and impacts from DTAs tax loss carry forward contribution; for 2021 also adjusted for

non-operating items

"Net revenue" means (i) revenue, minus (ii) Loan Loss Provisions

"Organic capital generation" calculated as (Net Profit excluding Russia [unless otherwise stated] excluding DTA TLCF write up and pre AT1 & CASHES less delta RWA excluding

Regulatory Headwinds x CET1r actual)/ RWA

"RoTE" means (i) net profit – as defined above, over (ii) average tangible equity – as defined below, minus CASHES and DTA from tax loss carry forward

contribution

"Stated net profit" means accounting net profit

"Regulatory headwinds" Regulatory Headwinds are mostly driven by regulatory changes, model maintenance and PD scenario including rating dynamics (impacting on both

RWA and capital), shortfall and calendar provisioning (impacting on capital)

"SBB" Share buy back - repurchasing of shares by the company that issued them to reduce the number of shares available on the open market

"UTP" means "unlikely to pay": the classification in this category is the result of the judgment of the bank about the unlikeliness, without recourse to actions

such as realizing collaterals, that the obligor will pay in full (principal and/or interest) its credit obligations

"Tangible Book Value" for Group calculated as Shareholders' equity (including Group stated profit of the period) less intangible assets (goodwill and other intangibles), less

AT1 component

"TBVpS" Tangible Book Value per Share - for Group calculated as End of Period tangible equity over End of Period number of shares excluding treasury shares

